Predictors of Perceived Multicultural Competence Among Neuropsychological Trainees

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Predictors of Perceived Multicultural Competence Among Neuropsychological Trainees

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Dissertation submitted to the College of Education and Human Services
at West Virginia University

in partial fulfillment of the requirements for the degree of
Doctor of Philosophy
In Counseling Psychology

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Morgantown, West Virginia
2019

Keywords: Neuropsychology, training, racial identity, diversity, multicultural competence
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Predictors of Perceived Multicultural Competence Among Neuropsychological Trainees

Hannah K. Greenbaum

Multicultural competence is necessary to provide psychological services to an increasingly diverse population (Sue, 2001). It is established that multicultural competence is important for training in psychology (Bodin et al., 2014; Diaz-Santos & Hill, 2016). Despite increased interest in recent years, multicultural competence in neuropsychology has not progressed in parallel with the focus of multiculturalism in psychology broadly (Rivera Mindt, Byrd, Saez, & Manly, 2010). Little is known about multicultural assessment, and it is not yet known what factors in training contribute to perceived multicultural competence in neuropsychological trainees (Elbulok-Charape, Rabin, Spadaccini, & Barr, 2014). The primary purpose of this quantitative descriptive study was to examine several variables, alone or in various combination (age, training level, racial identity development phases, and multicultural training) that may contribute to perceived multicultural competence. Following completion of a self-report survey, data were analyzed from 97 neuropsychology trainees in doctoral, internship, or postdoctoral programs. Results of correlation analyses indicated that age, training level, racial identity developmental phases, and multicultural training were statistically significantly related to multicultural competence. Results of the primary analysis (hierarchical multiple regression) indicated that, after controlling for social desirability, age, training level, and racial identity development phases, multicultural training was a statistically significant predictor of perceived Total Multicultural Competence and Multicultural Knowledge. Findings indicated that models comprised of social desirability, age, training level, racial identity development phases, and multicultural training had a statistically significant effect on Total Multicultural Competence, Multicultural Knowledge, and Multicultural Awareness. Implications for training and future research are offered.
DEDICATION

This dissertation is dedicated to anyone who has ever felt like an “other.”
ACKNOWLEDGEMENTS

The support and guidance of many made this dissertation possible. Thank you to my dissertation chairs, Dr. Christine Schimmel and Dr. John Blake. You showed me what it means to support and mentor a student. I am grateful for the countless hours you spent helping me gain expertise as a researcher. Thank you for your time and encouragement. Thank you, Drs. Lisa Platt, Jeffrey Daniels, and Cecil Smith, for serving on my committee and supporting me throughout my experience at West Virginia University. Thank you, Vicki Railing, for all that you do. The above-mentioned faculty and staff in the College of Education and Human Services (CEHS) at West Virginia University make it possible every day for students to reach their educational and professional goals. Thank you from the bottom of my heart for supporting me and for supporting all students. Thank you to those on the CEHS Professional Development Committee who help fund student research projects.

To my Dad teaching me the importance of “to love, to knowledge.” To my Mom, you are my role model and champion. To my sister, your strength and perseverance teaches me lessons every day. Finally, to my husband. This dissertation would not have been possible without you.
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CHAPTER ONE: INTRODUCTION

While the cultural environment in the United States represents a pluralistic society with increasingly racial and ethnic minorities (REMs) seeking psychological and neuropsychological services, REMs practitioners and trainees remain underrepresented. This discrepancy highlights the importance of multicultural competencies when working with diverse groups, and previous research illustrates that multicultural competence (MC) is necessary to provide psychological services to diverse groups (American Psychological Association [APA] 2010; Cole Michalski, & Fowler, 2017; Elbulok-Charcape, Rabin, Spadaccini, & Barr, 2014; Furetes & Brobst, 2002; Johnson & Williams, 2016; Rivera Mindt, Byrd, Saez, & Sue & Sue, 2016; U.S. Census Bureau, 2011a). Multicultural research in neuropsychology is still developing and assessing REMs has been identified as a central challenge (Meyer et al., 2013; Wajman, Bertolucci, Mansur, & Gauthier, 2015).

This is especially salient given that the available evidence suggests variables such as race and ethnicity influence the neuropsychological assessment process (Brickman, Cabo, & Manly, 2006; O’Bryant, O’Jile, & McCaffrey, 2004). Neuropsychology is a specialty within professional psychology that involves assessing cognitive and behavioral functioning (Bodin et al., 2014; Wajman et al., 2015). The APA guidelines for accreditation in professional psychology included recommendations to integrate cultural variables into training models, yet challenges related to neuropsychological evaluations with REMs persist (Puente, Perez-Garcia, Lopez, Hidalgo-Ruzzante, & Fasfous, 2013; Rivera Mindt et al., 2010). These challenges are due to a variety of factors including a lack of formalized guidelines providing neuropsychological services to REMs (Brickman et al., 2006; Echemendia, Harris, Congett, Diaz, & Puente, 1997; Elbulok-Characape
et al., 2014). The current study examined MC in neuropsychological trainees. In this chapter, neuropsychological assessment and the theoretical perspective of MC will be outlined.

The purpose of this chapter is to frame the background of neuropsychology and MC, and provide a statement of the problem, outline the purpose and significance of the study, and present the research questions that guide the investigation. Key terms will be defined, and an outline of the study will be provided. The rationale for studying MC will be delineated related to providing neuropsychological assessments to REMs.

**Neuropsychology**

Neuropsychology is a discipline within professional psychology that bridges the field of neurology and psychology by applying assessment practices to study brain-behavior relationships (Bodin, Roper, O’Toole, & Haines, 2015; Jurado & Peuyo, 2012; Nell, 2000). Neuropsychological evaluations are completed through the administration of assessments that measure different aspects of cognition. Neuropsychologists interpret test performance to evaluate individuals with “known or suspected” cognitive, psychiatric, or neurological deficits (Bodin et al., 2015, p. 99). The central role of a clinical neuropsychologist is assessment, a process that includes an intake, an interview recording relevant information, selection of appropriate tests, test administration, and scoring and interpretation of the test results. The final product is a clinical report coupled with verbal feedback to the client (Boake, 2008; Jurado & Peuyo, 2012; Puente et al., 2013).

The practice of neuropsychological assessment was developed within a Western cultural milieu and applies cultural constructs to measure human cognition (Puente & Agranovich, 2002). Foundational theories in neuropsychology (e.g., Sperry, 1961, 1965) delineate that all individuals should present the same behavior in response to “the same stimulus in the brain” (Puente &
Agranovich, 2002, p. 324). However, contemporary research clarifies that cultural variables influence neuropsychological test performance, regardless of the neurophysiology of the brain (Perez-Arce, & Puente, 1996; Puente et al., 2013). Although the broader field of psychology developed cohesive models related to MC, the application of MC in neuropsychology is still developing (Cole, 1997; Elbulok-Characape et al., 2014; Puente et al., 2013; Rivera Mindt et al., 2010; Van Gorp, Meyers, & Drake, 2000).

**Multicultural Competence**

The current study conceptualized MC as the multicultural knowledge, awareness, and skills needed to provide psychological services (Sue, Arredondo, & McDavies, 1992; Sue et al., 1982; Sue & Sue, 2016). Several factors led to the increased focus of MC in professional psychology, including: the racial diversification of the United States, empirical findings supporting the clinical necessity for MC, and revisions in the training, ethical, and professional standards set forth by the APA (D’Andrea, Daniels, & Heck, 1991; Sue & Sue, 2016). A salient area of multicultural research in the helping professions is consideration of the relationship between multicultural training and MC. Multicultural training (e.g., number of multicultural research projects and workshops, and time designated to multicultural/diversity themes in coursework and supervision) has been shown to contribute to perceived MC. Researchers have identified additional variables as potential predictors of MC, including demographics and phases of racial identity development (Chao, Wei, Good, & Flores, 2011; Chao, 2013; Constantine, 2002; D’Andrea et al., 1991; Dickson & Jepsen, 2007; Hill, Vereen, McNeal, & Stotesbury, 2013; Johnson & Williams, 2015, Lee & Khawaja, 2013; Middleton et al., 2005; Neville et al., 1996; Ready & Veague, 2014). & Williams, 2015; Middleton et al., 2005; Neville et al., 1996; Ready & Veague, 2014).
Multicultural Competence and Neuropsychology

There is a lack of research examining competencies necessary to assess REMs in neuropsychology (Wajman, et al., 2015). In fact, little is known about multicultural assessment practices within neuropsychology, and Elbulok-Charcace et al. (2014) concluded that only one previous study investigated neuropsychological assessment practices with REMs (e.g., Echemendia et al., 1997). More information is available related to cross cultural neuropsychology, which compares neuropsychological assessment data from individuals from a minority group to those from a majority group (Judd et al., 2009; Perez-Arce & Puente, 1996; Puente et al., 2013).

Empirical findings from this literature illustrate ethnic group differences in neuropsychological test performance, despite matching groups according to age, education, gender, and income (Artiola, Heaton, Hermosillo, 1998; Manly, Byrd, Touradji, & Stern, 2004). Race and ethnicity are socially constructed concepts with little genetic or biological meaning, and recommendations include refining the tests and norms used to assess cognitive ability, as well as improving service delivery on the part of the provider. This includes expanding multicultural training and professional competencies related to assessing REMs (Echemendia et al., 1997; Elbulok-Charcace et al., 2014; Manly et al., 2004; Puente et al., 2013; Rivera Mindt et al., 2010).

Problem Statement

Researchers emphasized the need for clearer guidelines for “trainees, test publishers, researchers, and clinicians about the neuropsychological evaluation” of REMs (Wajman et al., 2015, p. 215). Despite evidence that neuropsychological assessment can be applied cross-culturally, it “would be foolish” to assume that neuropsychological assessment is exempt from
biases (Horton, 2008, p. 542). The application of MC in neuropsychology is still developing, and “the role of culture in neuropsychology has traditionally been ignored” (Puente & Agranovich, 2004, p. 322). According to Rivera Mindt et al. (2010), there is a lack of integration of multicultural issues in training, resulting in a need for “culturally competent neuropsychological services” (p. 429). This is salient given that REMs face healthcare and diagnostic disparities within professional psychology (Bray, 2009; Rivera Mindt et al., 2010).

More than one decade ago, Van Gorp et al. (2000) called upon the neuropsychology subspecialty, arguing that neuropsychologists are not prepared to understand multicultural issues required by practice standards, and encouraging training programs to adhere to the multicultural guidelines set forth by the APA. One decade later, Rivera Mindt et al. (2010) called the specialty to action to improve the delivery of neuropsychological services to REMs, highlighting the need to integrate multicultural training. Bryd (2018) and Rivera Mindt (2018) additionally advocated for systemic changes to include cultural neuropsychology in teaching, training, and research. However, previous research did not develop a cohesive framework to conceptualize MC in up and coming neuropsychologists. A need remains for a model encompassing factors that contribute to MC in neuropsychological trainees. Thus far, no studies have utilized instruments to measure MC in neuropsychological trainees. This study is an initial step to investigate neuropsychological trainees’ perceived MC.

**Purpose of the Study**

The primary purpose of this study was to assess the level of perceived MC among neuropsychological trainees at the doctoral, internship, and postdoctoral levels. This goal was achieved by surveying current neuropsychological trainees about demographics, phases of racial identity development, multicultural training, and perceived MC. Variables that predicted MC are
outlined in the results section, and how trainees may potentially develop MC is offered. A set of applications that have specific value to develop MC in neuropsychology were revealed. Primary analysis focused on the relationships between variables that contribute to MC.

**Significance of the Study**

Health service psychology is required to meet the needs of a diverse society, and the literature calls for multicultural research in neuropsychology (Bray, 2009; Van Gorp et al., 2000; Rivera Mindt et al., 2010). Findings from the current study may be beneficial to training directors whose responsibility it is to prepare the next generation of psychologists to be professionally competent in a range of topics, including multiculturalism. The results may assist training programs in their efforts to train effective neuropsychologists and to adhere to the *Multicultural Guidelines: An Ecological Approach to Context, Identity, and Intersectionality* (APA, 2017). Finally, those interested in ways to improve neuropsychological practice may find the results meaningful. The following research questions were addressed in this study:

**Research Questions**

1. Does age predict perceived MC (as measured by an adapted version of the Multicultural Knowledge and Awareness Scale [MCKAS]; Katalyi, 2004; Ponterotto et al., 2002)?

2. Does training level (e.g., graduate, internship, post doctorate) predict perceived MC (as measured by the MCKAS)?

3. Do racial identity development phases (as measured by the White Racial Identity Scale [WRIAS]; Helms & Carter, 1990) predict perceived MC (as measured by the MCKAS)?

4. Does multicultural training (number of multicultural research projects and workshops and time designated to multicultural diversity themes in coursework and supervision) predict perceived MC (as measured by the MCKAS)?
5. Overall, do models comprised of age, training level, WRIAS phases, and multicultural training (number of multicultural research projects and workshops and time designated to multicultural/diversity themes in coursework and supervision) have a statistically significant effect on perceived MC (as measured by the MCKAS)?

Hierarchical multiple regression analysis (HMRA) was performed to test four hypotheses. The hypotheses focused on the predictive ability of each predictor variable relative to the outcome variable, perceived MC. After controlling for social desirability (as measured by the Marlow-Crowne Social Desirability Scale-Short Form; MCSDS-SF) the following hypotheses were addressed in this study:

**Hypothesis 1:** Age will account for additional statistically significant variance in participant scores on the MCKAS. This was tested with HMRA, with MCKAS scores serving as the outcome variable, and age as the predictor variable.

**Hypothesis 2:** Training level will account for additional statistically significant variance in participant scores on the MCKAS. This was tested with HMRA, with MCKAS scores serving as the outcome variable, and training level as the predictor variable.

**Hypothesis 3:** Participant scores on the WRIAS will account for additional statistically significant variance in scores on the MCKAS. This was tested with HMRA, with MCKAS scores serving as the outcome variable and scores on the WRIAS as the predictor variable.

**Hypothesis 4:** Multicultural training (number of multicultural research projects and workshops and time designated to multicultural/diversity themes in coursework and supervision) will account for additional statistically significant variance in scores on the MCKAS. This was tested with HMRA, with MCKAS scores serving as the outcome variable and multicultural training as the predictor variable.
Hypothesis 5: Overall, models comprised of age, training level, WRIAS Phases, and multicultural training (number of multicultural research projects and workshops and time designated to multicultural/diversity themes in coursework and supervision) will have a statistically significant effect on MCKAS scores. This was tested with HMRA, with MCKAS serving as the outcome and variable, and age, training level, WRIAS phases, and multicultural training as the predictor variables.

Operational Definitions

1. Social Desirability: as measured by the MCSDS-SF (Appendix F), is the tendency to respond in a way that reflects socially acceptable responses rather than authentic feelings or behaviors (Perinelli & Gremigni, 2016).

2. Demographics: current level of training (i.e., doctoral, internship, postdoctoral), age, gender, target of discrimination based on social identity, proficiency in languages other than English, racial/ethnic diversity of community of origin, and visitation/residence in countries different from country of origin.

3. Racial Identity Development: as measured by the WRAIS (Appendix I). Refers to how people understand and feel about their race and the race of others and occurs in fluid phases (Bernard & Goodyear, 2014; Helms, 1995a, Ladany, Brittan-Powell, & Pannu 1997). The distinction between racial category (e.g., White or Black), and racial identity development is that racial category does not represent how people understand and feel about their race and the race of others (Helms, 1990).

4. Multicultural training: number of multicultural research projects and workshops, and time designated to multicultural/diversity themes in coursework and supervision.
5. **Multicultural Competence**: as measured by an adapted version of the MCKAS (Appendix G), refers to the multicultural awareness, knowledge, and skills needed to provide psychological services to diverse groups (Sue & Sue, 2016). The MCKAS is self-report measure, and MC is also referred to as self-reported MC and perceived MC.

6. **Neuropsychological assessment**: involves evaluating individuals with known or suspected brain injury or illness, with focus on specific regions in the brain associated with behavior and cognitive functioning (Bodin et al., 2015; Horton, 2008; Jurado & Peuyo, 2012; Nell, 2000).

7. **Racial and Ethnic Minorities**: Used interchangeably with persons of color to refer to African Americans, Hispanics/Latinos, Asians/Asian Americans, Native Hawaiians and other Pacific Islanders, American Indians and Alaska Natives (Johnson & Williams, 2015; U.S. Census Bureau, 2011b).

**Summary**

This study examined perceived MC and attempted to identify variables that predict MC in a sample of neuropsychological trainees. Multicultural research provides critical information to inform the field of psychology at large and professionals in neuropsychology to ensure a future of competent clinicians. The chapters that follow include a review of the literature, methodology for the research, results, and interpretations. In chapter two the literature in neuropsychology is reviewed, as well as studies that examined MC more broadly in psychology. In chapter three the methodology and research design are detailed, as well as the instrumentation and data collection procedures. In chapter four the results are presented, and in chapter five interpretations, limitations, and future directions are offered.
CHAPTER TWO: REVIEW OF THE LITERATURE

This chapter provides a review of the literature that informs the rationale, study design, and context for investigating multicultural competence (MC) in neuropsychological trainees. Neuropsychological assessment and relevant MC literature are summarized, including the theoretical and historical underpinnings of each topic. Social desirability in relation to perceived MC is outlined, as well as variables that have been identified as predictors of MC. These variables include: (a) age, (b) training level, (c) racial identity development phases, and (d) multicultural training (Castillo, Brossart, Reyes, Conoley, & Phoummarath, 2007; Chao, 2013; Chao, Meifen, Glenn, & Flores, 2011; Constantine & Ladany, 2002; D’Andrea, Daniels, & Heck, 1991; Dickson & Jepsen, 2007; Johnson & Williams, 2015; Lee & Khawaja, 2013; Middleton, Stradler, & Simpson, 2005; Neville et al., 1996; Ottavi, Pope-Davis, & Dings, 1994; Sodowsky, Kuo-Jackson, Richardson, & Corey, 1998). Lastly, previous research limitations are presented.

Multicultural Competence and Neuropsychological Assessment

Multicultural competence defines the awareness, knowledge, and skills needed to provide psychological services to individuals from diverse backgrounds, while neuropsychology is a specialty within professional psychology that applies assessment practices to study brain-behavior relationships (Bodin, Roper, O’Toole, & Haines, 2015; Jurado & Peuyo, 2012; Nell, 2000; Sue & Sue, 2016). Despite the diversification of the United States and those seeking neuropsychological services, REM trainees and practitioners remain underrepresented (Cope et al., 2016; Rivera Mindt et al., 2010; Wajman et al., 2015). This discrepancy highlights the importance of competencies for working with diverse groups. The past four decades represent multicultural trends in the broader field of psychology, however, sociocultural research within
neuropsychology is still developing (Diaz-Santos & Hough, 2016; Hill, et al., 2013; Pedraza & Mungas, 2008; Puente et al., 2013; Rivera Mindt et al., 2010; Wajmam et al., 2015).

This is especially relevant given that cultural variables influence the neuropsychological assessment process. One way to address diagnostic disparities is to improve the tests available to assess REMs. For example, Puente et al. (2013) encouraged expansion of norms and tests that meet APA ethical standards. Researchers also recommended developing multicultural training standards, however it remains unclear how MC is integrated in neuropsychology training (Rivera Mindt, 2018). These limitations underscore the importance of culture in clinical neuropsychology and the relevant history of neuropsychological assessment (Agranovich & Puente, 2007; Puente et al., 2013)

**Foundations and Contemporary Perspectives**

Early in the field of psychology between group differences on tests and measurements were attributed to genetic factors, while contemporary literature indicates that cultural variables, including inherent biases of assessments and unrepresentative normative samples, account for differences between groups. The artifacts of outdated beliefs, as well as traditionally less focus on cultural variables in neuropsychology have implications in the present and contribute to the challenges associated with assessing REMs (Neisser et al., 1996; Rivera Mindt et al., 2010).

The term neuropsychology was first used in 1913 and became a formalized specialty within psychology in the 1940s (Bodin et al., 2015). Commonly used neuropsychological assessments were developed and standardized with White, European American populations and are generally not applicable to other populations (Manly, 2018; Sashidharan, Pawlow, & Pettibone, 2012). These foundational measurement devices are subject to content and construct biases in that tests developed to measure constructs in one culture may not be appropriate for
other cultures. Unaccounted for cultural biases raise the likelihood for misdiagnosis of cognitive-based disorders (Elbulok Characpe et al., 2014; Puente et al., 2013; Wajman et al., 2015).

In fact, throughout the 1900s, results from cognitive assessments contributed to widely accepted inferior cognitive abilities of REMs (Shultz & Shultz, 2014). Information from vocational assessment of returning soldiers from World War I indicated that individuals who identified as Black had lower intelligence quotients than individuals who identified as White. Yerkes (1920) and Goddard (1914) labeled Russians, Jews, Hungarians, and Italians whose mental ages were less than 13 years as “feeble minded,” and assessment results were utilized to support policies to curtail immigration and control reproduction of REMs (Puente et al., 2013; Shultz & Shultz, 2012). Although theorists such as Vygotsky (1978) and Luria (1976) laid the groundwork for cultural neuropsychology, Puente et al. (2013) underscored that the application of cultural perspectives in neuropsychology thereon has been limited.

Contemporary empirical findings indicate that REMs score lower on widely used cognitive assessments compared to White peers even after controlling for variables such as education (Puente et al., 2013). For example, Carlson, Brandt, Carson, and Kawas (1998) evaluated neuropsychological assessment data in a sample of 21 African American individuals and 51 European American individuals and found statistically significant lower scores in the African American group, despite equivalent education between groups (Carlson et al., 1998).

Misinterpretations of these differences perpetuate racist attitudes and contribute to diagnostic disparities. For example, literature such as the *The Bell Curve* (Henderson & Murry, 1994) and articles by Jenson and Lynn (2002) misattributed race and skin pigmentation to reflect “deeper biological differences” between populations (Pedraza & Mungas, 2008, p. 184). These research agendas “lead to dangerous and irresponsible biological and genetic interpretations” of
cognitive ability (Manly, 2005b, p. 272). Alternate explanations for between group differences include cultural variables such as the content and construct biases of commonly used neuropsychological tests, and limitations in test standardization, translation, and norming procedures (Gould, 1996; Rivera Mindt et al., 2010). Race is socially constructed with “insufficient basis in genetic or true biology,” and the position that REMs have deficient genes stymies empirical research (Gould, 1996; Manly, 2005b; Puente et al., 2013; Wajman et al., 2015, p. 213).

It is important for up and coming neuropsychologists to be aware of the history of tests and measurement in psychology, as well as the limitations of neuropsychological assessments (Manly, 2005b; Rivera Mindt et al., 2010; Wong, Strickland, Fletcher, Janzen, Ardila, & Reynolds, 2000). As such, the measure chosen to examine perceived MC in the current study, (MCKAS; Appendix G), includes items such as, “I am aware some research indicates that minority clients are more likely to be diagnosed with neuropsychological impairment than are majority clients.” Although no standardized MC training guidelines exist in neuropsychology, researchers have provided recommendations (Rivera Mindt et al., 2010; Van Gorp et al., 2000).

**Recommendations**

For example, the APA (2003) ethical standards stated that psychologists should choose valid and reliable assessments based on the population of interest. Researchers recommended selecting measures that are translated appropriately with adequate norms (Diaz-Santos & Hough, 2016; Puente et al., 2015). Furthermore, Byrd (2018), Manly (2018), and Rivera Mindt (2018) advocated for clearer guidelines about how to effectively assess REMs, given the limited norms and test translations available, while Puente et al. (2013) cautioned that, “simply warning the reader that the report may have inappropriate conclusions due to lack of understanding of the
context of the individual is tantamount to simply shifting the responsibility of that issue from the author to the reader” (p. 235). Solely increasing awareness of cultural variables is insufficient in developing competencies necessary to assess cognitive ability (Puente et al., 2013).

Recommendations also included expanding brief guidelines about providing services to REMs and focusing training in multicultural topics (Diaz-Santos & Hill, 2016; Echemendia et al., 1997; Elbulok-Characape, Rabin, Spadaccini, & Barr, 2014; Pedraza & Mungas, 2008; Puente et al., 2015; Van Gorp et al., 2000).

**Training.** As neuropsychology has grown during the past several decades, training standards evolved. Prior to the 1970s training was not well documented, and it was not until 1980 that the Division of Clinical Neuropsychology (Division 40) of the APA was formed (Bodin et al., 2015). Several professional organizations, such as the International Neuropsychology Society (INS) progressed training guidelines further, and the Houston Conference in 1997 provided a competency-based model across levels of training (Bodin et al., 2015). Although Houston Conference Guidelines (1997) underscored the importance of multiculturalism, this focus was aspirational in nature with limited integration in training (Bodin et al., 2015; Hannay, 1998; Van Gorp et al., 2000). A need to further develop multicultural training standards in neuropsychology remains (Horton, 2008; Manly, 2018; Puente & Perez-Garcia, 2000; River Mindt, 2018).

For example, Elbulok-Charcape et al. (2014) surveyed 512 neuropsychologists and concluded one third of respondents indicated no previous training to work with REMs. This is supported by data presented by Hui (2012) where 39% of 36 neuropsychology postdoctoral programs made no mention of multicultural terms in online program descriptions. These findings raise concern that multicultural training is not emphasized in neuropsychology.
Echemendia et al. (1997) also observed trends indicating a lack of multicultural training in neuropsychology. Researchers surveyed 911 neuropsychologists, and over 80% of the sample felt either somewhat competent or not at all competent to provide neuropsychological assessments to Hispanic individuals. This finding raises the potential for invalid assessment practices and misdiagnosis of cognitive-based disorders (Echemendia et al., 1997). Although Echemendia et al. (1997) provided one of the only studies assessing competence providing neuropsychological assessments to REMs; a single-item self-report scale measured competence, which poses limitations to the study design. Future directions include expanding focus to trainees in neuropsychology and using valid/reliable measures.

To date, there are no standardized multicultural competencies in neuropsychology. In the wake of what Bodin et al. (2015) called a “competency movement,” training in neuropsychology did not progress in parallel with MC trends (p. 103). Examining variables that contribute to MC in neuropsychological trainees may elucidate challenges, strengths, and future directions in assuring quality of care to those seeking neuropsychological services. Researchers have proposed such guidelines, based on the MC definition by Sue et al. (1982), that outlines the awareness, knowledge, and skills necessary to provide services to diverse groups.

Researchers applied this model to neuropsychology. For example, Diaz-Santos and Hough (2016) defined “know the other,” as attaining knowledge about different cultures and worldviews; “know yourself,” as self-awareness about race and social realities; and “know the assessment” as the skills necessary to choose appropriate assessments (p.12). Additionally, Rivera Mindt et al. (2010) outlined: knowledge of worldviews and how sociopolitical variables affect assessment; awareness of values and attitudes that influence neuropsychological services; and, skills to appropriately assess REMs. For the purposes of the current study, the MC
definition by Sue et al. (1992) was applied to a sample of neuropsychological trainees.

Additional variables helped move MC to the forefront in health service psychology.

**Health Disparities and Diversification**

Over the past four decades, the increased focus on multicultural topics brought information to light about cultural variables that influence the delivery of psychological services. This data influenced social justice advocacy and movements to increase MC (Brickman, Cabo, & Manly, 2006; Cabral & Smith, 2011; Fastenau, Evan, Johnson, & Bond, 2002; Hill et al., 2013; O’Bryant et al., 2004; Ponterotto & Casas, 1987). Sociocultural theorists laid the groundwork for what later became MC, which grew out of additional factors such as the racial diversification of the United States and increased attention to healthcare disparities, necessitating changes in the mental health care system (Atkinson & Israel, 2003; Gelso & Fretz, 2014; Shultz & Shultz, 2012; Sue, Zane, Hall, & Berger, 2009).

Health disparities are differences between groups related to health outcomes, and Smedley, Stith, and Nelson (2003) explained that race and ethnicity significantly correlate to quality of healthcare. Especially given the diversification of the United States and those seeking psychological services, healthcare disparities are important to address. For example, the U.S. population identifies as 12.6% Black or African American, 16.3% as Hispanic, 4.8% as Asian alone, .9% as American Indian or Alaska Native, .2% as Native Hawaiian and Other Pacific Islander alone, 6.2% Other Race alone, and 2.9% as Two or More Races (U.S. Census Bureau, 2011a). Although individuals who identify as Caucasian represent the majority 72% of the population, the U.S. Census Bureau projects this will not be the case in 2050 (2011b).

Despite more than a quarter of psychologists serving REMs in their caseloads, most psychologists and trainees identify as White (Michalski & Jacobsen, 2009; Cope et al., 2016;
Johnson & Williams, 2015). More specifically, Cope et al. (2016) concluded that although REM trainees in APA-accredited doctoral programs is on the rise, a majority 70% of students identify as White. Likewise, Elbulok-Charcape et al. (2014) reported 91% of participants identified as White in a sample of 512 licensed neuropsychologists. This parallels data from the current study, where 82% of participants did not identify as persons of color. The number of participants that identified as persons of color did not support the statistical analysis chosen for the current study such that results reflect the effects of demographics, racial identity development phases, and multicultural training on the MC of White neuropsychological trainees. In response to diversification and the healthcare disparities mentioned, revisions occurred in the APA training, ethical, and professional standards (Bray, 2009; Sue et al., 2009).

**Training, Ethical, and Professional Standards**

Professional psychology governing bodies such as the APA and the National Institute of Mental Health (NIMH) designate MC as a national priority. For example, the APA revised training standards to reflect changes in the U.S. population, while the NIMH increased supported research focused on REM populations (Atkinson & Israel, 2003; Korman, 1974; Sue et al., 2009; Van Gorp et al., 2000). The movement to competency-based training models complemented increased attention to multicultural research and training (Fastenau et al., 2002; Rubin et al., 2007; Sue et al., 2009).

For example, the APA first published the *Guidelines on Multicultural Education, Training, Research, Practice and Organizational Change for Psychologists* in 2003, based on the Sue et al. (1982) multicultural counseling competencies--revised by Sue et al. (1992); Sue et al. (1998); and Sue (2001). These guidelines were revised in 2017 due to “significant growth in research and theory regarding multicultural contexts” (APA, 2017, p. 6). Multiculturalism should
be incorporated into multiple facets of practice, including assessment, where practitioners are encouraged to understand “the limitations and lack of potential applicability” of assessments (APA, 2017, p., 38). Psychologists have a responsibility to consider how cultural variables influence the psychological presentation of the person being assessed (APA, 2003; Puente et al., 2013).

These policy changes represent the progression of psychology as an applied science (Cole, 1997; Hill et al., 2013). Advancements in neuropsychology occurred independent of the other developments in psychology related to MC (Van Gorp et al., 2000). According to Epstein and Hundert (2002) and Sue and Sue (2016), MC is developmental, dynamic, and arranged across three domains (i.e., knowledge, awareness, and skills).

**Multicultural Competence Framework**

The extent to which one develops multicultural knowledge, awareness, and skills necessary to work with diverse groups broadly defines MC (Sue et al., 1992; Sue et al., 1998; Sue, 2001). More specifically, Sue et al. (1992) defined multicultural knowledge as the information clinicians know about the group with which they are working. For example, Judd (2018) underscored that neuropsychologists should know how psychological concepts might be perceived across cultures. Understanding the influence of race on the manifestation of psychological disorders is cultivated by understanding different worldviews (Sue et al., 1992). Multicultural awareness refers to awareness of self and others, as well as beliefs, attitudes, biases, and values (Bernard & Goodyear, 2014). Clinicians should strive to be sensitive to personal biases and values systems. For example, the MCKAS (Appendix G) was used to measure perceived MC in the current study, and includes items such as, “I am aware of the value assumptions inherent in traditional assessment and understand how these assumptions may
conflict with values of culturally diverse clients.” Multicultural skills define the ability of the provider to use “culturally appropriate interventions and strategies when working with different groups” (Sue & Sue, 2016, p. 59). This includes using culturally appropriate techniques (Sue et al., 1992).

Measuring Multicultural Competence

Although data can be collected via clients’ perspectives, and/or third-party observers, much of the literature relies on self-report methodology. Self-report MC measures include: the Cross-Cultural Counseling Inventory-Revised (CCCI-R; LeFromboise, Coleman, & Hernandez, 1991), the Multicultural Awareness/Knowledge/Skill Survey (MAKASS; D’Andrea et al., 1991); the Multicultural Competence Student Affairs-Preliminary 2 Scale (MCSA-P2; Pope & Mueller, 2000); the Multicultural Counseling Inventory (MCI; Sodowsky, Taffe, Gutkin, & Wise, 1994); the Multicultural Counseling Self-Efficacy Scale- Racial Diversity Form (MCSE-RD; Sheu & Lent, 2007); the Multicultural Mental Health Awareness Scale (MMHAS; Khawaja, Gomez, & Turner, 2009), the Multicultural Counseling Awareness Scale (MCAS; Ponterotto et al., 1996), and the MCKAS (Ponterotto et al., 2002). Overall high scores on these measures indicated higher levels of perceived MC.

The MCKAS is based on the multicultural counseling competence model brought forth by Sue et al. (1982) and was chosen for the purposes of the current study. Significant findings in the empirical literature (e.g., Chao, 2013; Constantine, 2002; Neville et al., 2006; Penn & Post, 2014) support using the MCKAS to measure perceived MC. Kutayli (2004) adapted the MCKAS, after receiving permission from the author to do so, to be relevant to neuropsychologists. Chapter three outlines additional information about the adapted MCKAS and the other measurements that were used in the current study.
Variables Linked to Multicultural Competence

Several variables, alone or in various combination have been shown to contribute to perceived MC, however data related to factors that contribute to MC in neuropsychological trainees is still developing. Thus, previously identified predictors of MC (i.e., demographics, racial identity development phases, and multicultural training) in health service psychology more broadly will be outlined. Much of the MC literature focuses on self-report data, and due to concerns with self-report methodology, social desirability scales are recommended to control for socially desirable responding (Pope-Davis & Dings, 1995; Sodowsky et al., 1998).

**Demographics.** The available research suggests demographics contribute to perceived MC. For example, trainees further along in training report higher MC (Barden & Green, 2014). More specifically, Barden and Greene (2014) surveyed 118 counselor education students and concluded that participants enrolled in graduate school for a longer time reported higher MC, as measured by the MMHAS. Furthermore, Johnson and Williams (2015) determined that age was a statistically significant variable related to the Awareness Subscale of the MCI in a sample of 487 White doctoral students in clinical, counseling, and school psychology programs.

**Racial identity development phases.** Previous research suggests that racial identity development predicts perceived MC (e.g., Chao & Nath, 2011; Constantine. 2002; Johnson & Williams, 2015; Middelton et al., 200; Ottavi et al., 1994). According to Middleton, Erguner-Tekinalp, Williams, Stadler, and Dow (2011), “the racial identity of the individual is not mutually exclusive from one becoming a culturally competent mental health practitioner” (p. 203). Helms and Piper (1994), explained that racial identity is a developmental process occurring in fluid schemas. Each of the schemas in the order presented represents an emergence of a more advanced racial identity development (Ladany et al., 1997).
White racial identity development consists of two phases (Helms, 1990). Phase I represents less advanced schemas of racial identity development, and includes Contact, Disintegration, and Reintegration. Phase II represents more advanced schemas of racial identity development, and includes Pseudo-Independence, Immersion/Emersion, and Autonomy. Contact refers to beliefs such as colorblindness and lack of consciousness regarding White privilege (Helms & Carter, 2002). Disintegration refers to realizing the advantages of being White. Reintegration describes feelings of White superiority and rationalizing racism (Helms & Carter, 1990a, 1990b, 2002). Pseudo-Independence refers to intellectualizing the implications of race and trying to help people of color reach equality. Immersion/Emersion refers to understanding race relations and accepting responsibility for racism. The final status, Autonomy, embodies a non-racist identity (Bernard & Goodyear, 2014; Helms & Carter, 1990a, 1990b, 2002).

Johnson and Williams (2015) surveyed 487 White doctoral students in clinical, counseling, and school psychology, and results indicated that racial identity development added statistically significant variance on the perceived MC measure, the MCI. Scores on the WRIAS accounted for 12% of the variance in scores on the Awareness Subscale, 11% of the variance in scores on the Knowledge Subscale, and 7% of the variance on the Skills Subscale. Likewise, Middelton et al. (2005) surveyed 412 European American counselors and clinical and counseling psychologists, and results indicated that less advanced racial identity development (as measured by the WRIAS), was negatively correlated with the MCI Skills Subscale. Similarly, more advanced racial identity development (as measured by the WRIAS) was positively correlated with the MCI Skills Subscale (Middelton et al. 2005).

Moreover, Chao and Nath (2011) surveyed 313 college counselors, and results indicated that racial identity development (as measured by the WRIAS) statistically significantly mediated
the relationship between multicultural training and perceived MC (as measured by the MCKAS). Chao (2013) and Johnson and Williams (2015) recommended training programs promote racial identity development, and future researchers investigate racial identity and MC. Literature is still developing in neuropsychology with respect to racial identity development and MC. Furthermore, limited studies in neuropsychology investigate multicultural training.

**Multicultural training.** Empirical data demonstrates that multicultural training is statistically significantly correlated with perceived MC (e.g., Castillo, Brossart, Reyes, Conoley, & Phoummarath, 2007; Chao, Meifen, Good, & Flores, 2011; Chao, 2013; Constantine, 2002; D’Andrea et al., 1991; Echemendia et al., 1997; Johnson & Williams, 2015; Lee & Khawaja, 2013; Neville et al., 1996). For example, Sodowsky et al. (1998) surveyed 176 university counseling center staff, and multicultural training (e.g., multicultural coursework, research, and workshops) accounted for 20% of the variance on the perceived MC measure, the MCI.

Likewise, Johnson and Williams (2015) examined multicultural training and MC in a sample of 487 White doctoral students in clinical, counseling, and school psychology programs. Multicultural training questions included program type, months of practicum experience, and percentage of coursework devoted to multiculturalism. Results indicated that multicultural training accounted for 20% of the variance on the MCI (Johnson & Williams, 2015). Furthermore, Lee and Khawaja (2013) investigated multicultural training and perceived MC in a sample of 127 postgraduate clinical psychology students from Australia. Researchers concluded that multicultural training (i.e., therapy, supervision, and education hours) accounted for 20% of the variance on the Knowledge Subscale of the MMHAS, with therapy and supervision uniquely contributing to the variance. Multicultural training also accounted for 11% of the variance in the
MMHAS Skill Subscale, with therapy uniquely contributing to the variance (Lee & Khawaja, 2013).

Moreover, Ottavi et al. (1994) surveyed 128 White counseling graduate students and operationalized multicultural training as number of clinical practica, multicultural coursework and workshops, hours of clinical experience with people of color, and hours spent in supervision on multicultural issues (Ottavi et al., 1994). Results indicated that multicultural training accounted for 19% of the variance on the perceived MC measure, the MCI (Ottavi et al., 1994). Similarly, Mueller and Pope (2001) defined multicultural training as education and supervision related to multicultural topics. In a sample of 534 White student affairs practitioners, results indicated that multicultural training accounted for 29% of the variance in scores on the perceived MC measure, the MCSA-P2 (Mueller & Pope, 2001). Additional researchers concluded that clinical experience (including supervision) accounted for 97% of the variance in the MCI Awareness Subscale (Dickson & Jepson, 2007).

Kutayli (2004) examined multicultural training and MC in a sample of 70 neuropsychologists from the APA Division of Clinical Neuropsychology (Division 40). Variables included academic education such as multicultural research and workshops, clinical experience such as supervision, and non-academic education such as diversity of participants’ family and friends. Academic education and non-academic education accounted for 34% of the variance in perceived MC, as measured by the MCKAS. Kutayli (2004) concluded that the small sample size contributed to low statistical power, and recommended future researchers follow up this data with a larger sample.

Lastly, Echemendia et al. (1997) surveyed 3,604 neuropsychologists and concluded that clinical experience with Hispanic clients accounted for 33% of the variance in perceived
competence in working with Hispanic clients. Multicultural training was operationalized as clinical experience, supervision, and workshops. Furthermore, Echemendia et al. (2004) examined test selection as a function of perceived competence working with Hispanic clients in a sample of 475 neuropsychologists and concluded that self-reported competence did not impact test selection. Neuropsychologists may inaccurately report MC, and/or believe “that cultural and linguistic factors are not salient issues” (Echemendia et al., 2004, p. 10). Researchers used a single-item scale to assess competence which poses limitations to the study design (Echemendia et al. 1997; Echemendia et al., 2004). Future directions include investigating MC in a sample of neuropsychological trainees, with a reliable and valid scale to measure MC.

The purpose of the current study is to investigate the influence of the variables previously outlined: age, training level, racial identity development phases, and multicultural training on MC in neuropsychological trainees. The goal of advancing the profession of psychology, and specifically the subspecialty of neuropsychology, includes examining MC in up and coming professionals. One way to accomplish this is to build on the research that has been conducted regarding MC, applied to a sample of neuropsychological trainees.

**Limitations of Previous Research**

Hill et al. (2013) concluded that multiculturalism has been the focus of empirical research in psychology over the past four decades. Investigating cultural influences on cognition is essential for the science of neuropsychology to grow in parallel with diversification of the United States, yet the integration of MC in neuropsychology is more recent (Arganovich & Puente, 2007; Rivera Mindt et al., 2010; Van Gorp et al., 2000; Wajman et al., 2015). As developments in neuropsychology training grow, MC is fundamental for progress as well. The future of MC in psychology and in the discipline of neuropsychology has potential.
There is consensus that MC is essential for ethical practice in psychology, yet there is a lack of MC reported by neuropsychologists. Training programs are required to focus training in multicultural topics; yet it is unclear whether neuropsychology training programs have formally addressed issues to help foster MC (Rivera Mindt et al., 2010). Although researchers encouraged the development and implementation of multicultural training standards, it remains to be investigated what contributes to MC in neuropsychological trainees (Rivera Mindt, 2018, Manly, 2018). For advancements to continue in professional psychology, researching MC is important, including factors that may contribute to MC in up and coming neuropsychologists. Research focused on how to develop competent health service providers has the potential to advance service efficacy in psychology and improve people’s lives.
CHAPTER THREE: METHODS

The purpose of this study is to address the relationship between perceived MC in neuropsychological trainees and their demographics, as well as their racial identity development, and multicultural training. After controlling for social desirability (as measured by the Marlow-Crowne Social Desirability Scale-Short Form; MCSDS-SF) the following questions were addressed in this study:

Research Questions

1. Does age predict perceived MC (as measured by an adapted version of the Multicultural Knowledge and Awareness Scale [MCKAS]; Kutalyi, 2004; Ponterotto et al., 2002)?

2. Does training level (e.g., graduate, internship, post doctorate) predict perceived MC (as measured by the MCKAS)?

3. Do racial identity development phases (as measured by the White Racial Identity Scale [WRIAS]; Helms & Carter, 1990) predict perceived MC (as measured by the MCKAS)?

4. Does multicultural training (number of multicultural research projects and workshops and time designated to multicultural diversity themes in coursework and supervision) predict perceived MC (as measured by the MCKAS)?

5. Overall, do models comprised of age, training level, WRIAS phases, and multicultural training (number of multicultural research projects and workshops and time designated to multicultural/diversity themes in coursework and supervision) have a statistically significant effect on perceived MC (as measured by the MCKAS)?

Procedure

A quantitative descriptive research design was used, and data were collected via a self-report questionnaire made up of the demographic questionnaire (Appendix E), the MCSDS-SF
(Appendix F), the adapted MCKAS (Appendix G), and the PRIAS (Appendix H) or the WRIAS (Appendix I). The survey was administered electronically via Qualtrics.com. Prior to recruitment and data collection, a pilot study was performed to determine length of time for survey completion. The pilot study group included one neuropsychology intern, two postdoctoral trainees in neuropsychology, and two neuropsychologists at West Virginia University (WVU). The average time of completion from the pilot study group was 20 min, ranging from 17 to 26 min.

**Recruitment.** Upon receiving approval from the WVU Institutional Review Board (Appendix A), convenience sampling was used, and study participants were recruited from among neuropsychological trainees in APA or CPA-accredited doctoral programs, or internships, or APA or AACN accredited postdoctoral programs. This researcher contacted program and internship training directors and requested that they forward an electronic study announcement to potential participants (Appendix B). A reminder email was sent to training directors four weeks after the initial request (Appendix C). The approved study announcement was also forwarded to the memberships of neuropsychology trainee organization and colleagues, who forwarded it to additional organizations and trainees.

**Data collection.** The study announcement included a link to an anonymous online survey hosted by Qualtrics.com. No identifying information was collected, responses were confidential, and response data was securely stored on Qualtrics.com. Trainees who met study inclusion criteria and chose to participate clicked the survey link and were directed to the study’s informed consent (Appendix D). Potential participants were informed that participation was voluntary, confidential, and anonymous; that there was no penalty for not participating; and, that they could withdraw from the study at any time. Participants indicated consent by clicking “yes” to the
informed consent prior to accessing survey items. Potential participants were notified that individuals who completed the survey could enter their email addresses on a separate page to access a $5 Starbucks gift certificate as compensation for their time. Participants were informed that their email addresses collected for the purposes related to the gift certificate and would not be associated with survey responses.

After completing the informed consent page, participants were directed to the survey comprised of a demographic questionnaire (Appendix E), the MCSDS-SF (Appendix F), the adapted MCKAS (Appendix G), and the PRIAS (Appendix H) or the WRIAS (Appendix I). Participants who identified as persons of color were directed to the PRIAS and participants who identified as White were directed to the WRIAS. Dooley (2001) found that item order can influence responses and that administering measures randomly avoids this problem. Therefore, survey items were administered in a counterbalanced order. The final page of the survey included a debriefing about the purposes of the study, as well as relevant resources (Appendix J).

**Participants**

Participants were recruited as outlined in the procedures section. Participants were trainees completing neuropsychology specialization in: APA or Canadian Psychological Association (CPA)-accredited psychology graduate programs; or internship programs; or APA or Association of Postdoctoral Programs in Clinical Neuropsychology (APPCN) accredited postdoctoral programs. Of note, the CPA and APA, through its Commission on Accreditation (CoA), agree that CPA standards are equivalent to APA standards (First Street Accord, 2017). Additionally, APPCN member programs adhere to the APA Division of Clinical Neuropsychology/Houston Guidelines with emphasis on certification through the American Board of Professional Psychology/American Board of Clinical Neuropsychology (Hannay,
Inclusion criteria for participants also included being over 18 years of age and status in one of the training programs referenced above. Convenience sampling is commonly used in counseling psychology research and was applied in the current study (Heppner, Kivlighan, & Wampold, 1999). The selection/recruitment procedures included recruiting neuropsychological trainees in APA or CPA-accredited doctoral programs, or internships, or APA or APPCN postdoctoral programs. Participant eligibility was determined by self-report and included trainees completing specialization in neuropsychology in APA or CPA-accredited doctoral programs, or internship programs, or APA or APPCN postdoctoral programs.

**Sample size.** An *apriori* power analysis was conducted using G*Power, version 3.1.9 to determine the number of participants needed for the study (Buchner, Erdfelder, Faul, & Lang, 2012). In psychological research, a commonly accepted power criterion is .8, and, as such, this value was chosen for the current study (Cohen, 1988). To achieve the desired medium effect size of .15, a power of .8, and probability level of .05, a minimum sample size of 107 participants was required for HMRA with 6 predictor variables (Cohen, 1988; Faul, Erdfelder, Buchner, & Lang, 2007). A total of 97 participants were included in the current study.

**Demographics**

A total of 157 surveys were started, and 126 (80.3%) were completed. Reflecting interest in the effects of demographics, racial identity development, and multicultural training on the MC of neuropsychological trainees of color, recruitment procedures did not exclude potential participants based on race or ethnicity. However, of the completed 126 surveys, most participants (82.3%) did not identify as persons of color, which was insufficient to support the statistical analyses identified for the study design. This is representative of the underrepresentation of REMs providers in neuropsychology and psychology and highlights the importance of MC given
the underrepresentation of REM providers (Cope et al., 2016; Rivera Mindt, 2010). Furthermore, because White racial identity development (as assessed by the WRIAS) and racial identity development of persons of color (as assessed by the PRIAS) are distinct constructs, WRIAS and PRIAS scores could not be combined to comprise a single outcome variable. Therefore, results reflect the effects of age, training level, racial identity development phases, and multicultural training on the MC of 97 White neuropsychological trainees.

Of the 97 included participants, 25 (25.8%) identified as male and 71 (73.2%) identified as female. Ages ranged from 22 to 44 years ($M = 29.5$, $SD = 3.3$). Most participants (73.2%) did not indicate proficiency in languages other than English, did not identify with being the target of discrimination related to their social identity (92.8%), did not identify as persons with a disability (96.9%), did not identify as sexual orientation minorities (92.8%), and did not identify as religious orientation minorities (77.3%). Most participants indicated that the racial/ethnic diversity of their community of origin was mostly White (52.6%) and that they had visited or lived in countries different from their country of origin (82.5%). Most participants were postdoctoral trainees (48.5%) and were receiving or had received training in clinical psychology (92.8%). The mean number of REM clients served in the past month was 1.59 ($SD = .45$).

The mean number of completed multicultural research projects was 1.15 ($SD = 1.75$) and completed multicultural workshops was 3.98 ($SD = 4.73$). On average, participants reported 14% of time designated to multicultural/diversity themes in supervision ($SD = .10$), and 15% of time designated to multicultural/diversity themes in coursework ($SD = .11$). Complete data on participants are recorded in Table 1.
Table 1. Participant Demographics and Multicultural Training

<table>
<thead>
<tr>
<th>Variable</th>
<th>M</th>
<th>(SD)</th>
<th>n</th>
<th>(%)</th>
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<tr>
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<td>71</td>
<td>(73.2)</td>
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<td>(92.8)</td>
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<td>(96.9)</td>
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<td>90</td>
<td>(92.8)</td>
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<td>30</td>
<td>(30.9)</td>
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Measures

The Marlow Crowne Social Desirability Scale Short Form (MCSDS-SF; Crowne & Marlowe, 1960; Reynolds, 1982). The MCSDS-SF (Appendix F) is a 13-item scale in a true/false format and measures the extent to which social desirability influences participant responses. The MCSDS-SF includes items such as, “I am always courteous, even to people who are disagreeable.” Eight items on the MCSDS-SF were reversed scored, and individual responses were totaled to produce a composite score. Higher scores indicated higher tendency towards socially desirable responding. Reynolds (1982) reported that Cronbach’s alpha coefficients, as an indicator of internal consistently reliability, ranged from .70 to .80. Concurrent validity involves correlations between the measurement of interest and a previously established measure (Salkind, 2010). Reported concurrent validity between the MCSDS-SF and the standard version was .80 to
Multicultural competence in neuropsychology

.90, and between the MCSDS-SF and the Edwards Social Desirability Scale (Edwards, 1957) was .37 (Reynolds, 1982).

**Demographics questionnaire.** The specific demographics that were tested as predictors in the HMRA model were age and training level (i.e., graduate, internship, post doctorate). The demographic questionnaire (Appendix E) included 16 questions drawn from Johnson and Williams (2015), Katalyi (2004); Lee and Khwaja (2013), and Sigeti (2013). Current level of training was assessed according to a Likert scale, 1 = graduate, 2 = internship, and 3 = postdoctoral. For gender, participants were asked to select as male, female, or nonconforming. Participants were asked to indicate if they had experienced discrimination. Racial/ethnic diversity of community of origin item was assessed according to a Likert scale, 1 = Nearly all POC, 2 = Mostly POC, 3 = 50-50, 4 = Mostly White, 5 = Nearly all White. Participants were asked to indicate their proficiency in languages other than English and visitation/residence in countries other than country of origin. Participants were asked to indicate how many REM clients served in the past month, according to a Likert scale, 1 (0 clients) to 4 (5 or more clients).

Multicultural training was a key variable analyzed in the current study. Participants were asked to indicate the number of multicultural research projects and number of multicultural workshops completed. Participants were asked to indicate the proportion of their coursework dedicated to multicultural/diversity themes and proportion of their supervision dedicated to multicultural/diversity themes. The four demographic questionnaire items concerning multicultural training experiences were used to code a single, standardized multicultural training experience variable (Song, Lin, Ward, & Fine, 2013). The data related to multicultural training was standardized by calculating z-scores for applicable demographic variables. Once standardized on the same metric, these variables were used to calculate a unitary multicultural
training variable. The standardized multicultural training variable included questions related to: number of multicultural research projects completed; the number of multicultural workshops completed; the percentage of participants’ graduate level coursework related to multicultural issues and diversity themes; and, the percentage of clinical supervision time spent discussing multicultural issues.

**White Racial Identity Attitudes Scale (WRIAS; Helms & Carter, 1990).** The WRIAS (Appendix I) is a 60-item measure that was used to examine Helms’s (1990) developmental model of racial identity development for participants who did not identify as persons of color. On a Likert scale ranging from 1 (*strongly disagree*) to 5 (*strongly agree*), higher scores indicated affiliation with Phase I (less advanced racial identity development) or Phase II (more advanced racial identity development). Phase I includes the schemas contact, disintegration, and reintegration. Individuals in this phase have not fully processed how privilege contributes to racism. Phase II includes the schemas pseudo-independence, immersion/emersion, and autonomy. Individuals in this phase have developed a non-racist positive identity and are committed to positive behaviors about race as well as fighting oppression. To maintain consistency with Helms (1990) as well as previous studies (e.g., Buckhard et al., 1999; Johnson & Williams, 2015; Ottavi et al., 1994; Tokar & Swanson, 1991) scores were calculated by adding the point values of the responses and not by mean item response. Previous studies illustrated that the Cronbach alpha coefficients for the schemas used to calculate the phases range from .31 to .82, and do not reflect coefficients as high as the phases, which range from .67 to .78 (Miklitsch, 2005). Similarly, the Cronbach alpha coefficients for the schemas in the current study range from .40 to .80, while the phases range from .64 to .73.
Validity is supported by expected relationships with other instruments. For example, Alexander (1992) surveyed 177 undergraduate students, and reported that less advanced racial identity (as measured by the WRIAS) was negatively correlated ($p < .01$) with scores on the Rosenberg Self-Esteem Scale (RSES; Rosenberg, 1995), and more advanced racial identity (as measured by the WRIAS) was positively correlated ($p < .01$) with RSES scores.

The Multicultural Counseling Knowledge and Awareness Scale (MCKAS; Ponterotto, 1997; Ponterotto et al., 2002). An adapted version of the MCKAS (Appendix G) was used to examine perceived MC. Kutalyi (2004) adapted the MCKAS to be applicable to neuropsychology in that the original scale was developed for use with counselors and clinicians. In the adapted MCKAS, words such as counselor changed to neuropsychologist, for example. The MCKAS is a 32-item self-report scale comprised of two factors, Knowledge (20 items) and Awareness (12 items). Participants rated their level of agreement based on a Likert scale ranging from 1 (not at all true) to 7 (totally true). The Knowledge items are positively scored, while the Awareness items are reverse scored. Higher scores indicated higher levels of MC. Cronbach’s alpha coefficients, as a measure of internal consistency reliability, was reported as ranging from .77 to .91 (Kutayli, 2004). These values are consistent with the original MCKAS.

For example, Cronbach’s alpha coefficients for the original MCKAS was reported as ranging from .75 to .93, and 10-month test retest reliability was reported as ranging from .70 to .73 (Ponterotto & Potere, 2003). Convergent validity is supported by expected relationships with other measures, such as the MAKSS (D’Andrea, Daniels, & Heck, 1991; Ponterotto et al., 2002). The MCKAS has statistically significant correlations in the expected direction with measures of racial identity, and Constantine (2002) observed that Phase I WRIAS scores was positively
correlated with MCKAS scores \( (p < .001) \), and Phase II WRIAS scores was negatively correlated with MCKAS scores \( (p < .001) \).

**Initial Analysis**

In the initial analysis, the psychometric properties of each instrument were computed to determine the reliability. Descriptive and reliability statistics included means, standard deviations, and Cronbach’s alpha reliability coefficients for the MCSDS-SF, the Phase I and Phase II WRIAS, and the adapted MCKAS. Results are presented in Table 2.

<table>
<thead>
<tr>
<th>Construct</th>
<th>Measure</th>
<th>Number of Items</th>
<th>Response Range</th>
<th>Mean (SD)</th>
<th>Cronbach’s ( \alpha )</th>
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<td>1-7</td>
<td>4.90</td>
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</table>

*Note. (n= 97) MCSDS-SF = Marlow Crowne Desirability Scale Short Form (Crowne & Marlowe, 1960; Reynolds, 1982); WRIAS= White Racial Identity Attitudes Scale (Helms & Carter, 1990); MCKAS= Multicultural Counseling Knowledge and Awareness Scale (MCKAS; Ponterotto et al., 2002).*

**Research Design**

A quantitative descriptive, cross-sectional, survey design was used to investigate the degree to which each of the predictor variables age, training level, racial identity development, and multicultural training contribute to the outcome variable, perceived MC. Self-report data from neuropsychological trainees at the doctoral, internship, and postdoctoral levels were used. Participants were not assigned to specific manipulations or conditions in the study. Individual scores were compared, and a between-subjects design was used. Hierarchical multiple regression modeling was used to determine the relationships between MC among neuropsychological trainees, and age, training level, racial identity development, and multicultural training.
Hypotheses

After controlling for social desirability (as measured by the MCSDS-SF) the following hypotheses were addressed in this study:

**Hypothesis 1:** Age will account for additional statistically significant variance in participant scores on the MCKAS. This was tested with HMRA, with MCKAS scores serving as the outcome variable and age as the predictor variable.

**Hypothesis 2:** Training level will account for additional statistically significant variance in participant scores on the MCKAS. This was tested with HMRA, with MCKAS scores serving as the outcome variable and training level as the predictor variable.

**Hypothesis 3:** Participant scores on the WRIAS would account for statistically significant variance in scores on the MCKAS. This was tested with HMRA, with MCKAS scores serving as the outcome variable and scores on the WRIAS as the predictor variable.

**Hypothesis 4:** Multicultural training (number of multicultural research projects and workshops completed, and time designated to multicultural diversity themes in supervision and coursework) would account for statistically significant variance in scores on the MCKAS. This was tested with HMRA, with MCKAS scores serving as the outcome variable and multicultural training as the predictor variable.

**Hypothesis 5:** Overall, models comprised of age, training level, WRIAS Phases, and multicultural training (number of multicultural research projects and workshops and time designated to multicultural/diversity themes in coursework and supervision) will have a statistically significant effect on MCKAS scores. This was tested with HMRA, with MCKAS serving as the outcome variable, and age, training level, WRIAS phases, and multicultural training as the predictor variables.
CHAPTER FOUR: RESULTS

In this research study, the associations of age, training level, racial identity development, and multicultural training (number of multicultural research projects and workshops completed, and time designated to multicultural diversity themes in supervision and coursework) on multicultural competence (MC) were examined. The primary goal was to determine the extent to which age, training level, racial identity development, and multicultural training predicted perceived MC among neuropsychological trainees. This researcher used hierarchical multiple regression analysis (HMRA) to calculate the variance accounted for by age, training level, racial identity development, and multicultural training on perceived MC. This chapter describes the results of the preliminary analysis and screening of the data, descriptive statistics for each measure, as well as the results of the statistical analysis for each hypothesis. The following research questions were addressed:

Hypotheses

After controlling for social desirability (as measured by the MCSDS-SF) the following hypotheses were addressed in this study:

Hypothesis 1: Age will account for additional statistically significant variance in participant scores on the MCKAS. This was tested with HMRA, with MCKAS scores serving as the outcome variable and age as the predictor variable.

Hypothesis 2: Training level will account for additional statistically significant variance in participant scores on the MCKAS. This was tested with HMRA, with MCKAS scores serving as the outcome variable and training level as the predictor variable.
Hypothesis 3: Participant scores on the WRIAS will account for statistically significant variance in scores on the MCKAS. This was tested with HMRA, with MCKAS scores serving as the outcome variable and scores on the WRIAS as the predictor variable.

Hypothesis 4: Multicultural training (number of multicultural research projects and workshops completed, and time designated to multicultural diversity themes in supervision and coursework) will account for statistically significant variance in scores on the MCKAS. This was tested with HMRA, with MCKAS scores serving as the outcome variable and multicultural training as the predictor variable.

Hypothesis 5: Overall, models comprised of age, training level, WRIAS Phase I and II scores, and multicultural training (number of multicultural research projects and workshops and time designated to multicultural/diversity themes in coursework and supervision) will have a statistically significant effect on MCKAS scores. This was tested with HMRA, with MCKAS serving as the outcome and variable, and age, training level, WRIAS phases, and multicultural training as the predictor variables.

Entry, Screening, Coding, and Transformation

A total of 157 participants started the survey, and of the completed 126 surveys, most participants (82.3%) did not identify as persons of color. This was insufficient to support the statistical analyses identified for the study design. Furthermore, because White racial identity development (as assessed by the WRIAS) and racial identity development of persons of color (as assessed by the PRIAS) are distinct constructs, WRIAS and PRIAS scores could not be combined to comprise a single outcome variable. As such, results reflect the effects of age, training level, racial identity development phases, and multicultural training on the MC of 97 White neuropsychological trainees.
Assumptions were checked prior to running the analysis with SPSS version 25. Homoscedasticity, normality of residuals, and outliers were assessed via inspection of scatter plots and histograms as well as analyzing the mean, median, and mode of each scale. A scatterplot revealed approximately normal distribution and linearity of the data. Skewness, linearity, and kurtosis were assessed by visual review of histograms and skewness and kurtosis statistics. The assumption of independence of observation was met according to the Durbin-Watson statistic (Field, 2013). Data were assessed for missing values and outliers, and response patterns were examined for consistency. To screen for outliers, the distance between different points in the distribution were analyzed via Mahanlanobis distance (Kirk, 2008). Little’s Missing Completely at Random test (Little, 1986) was performed to test the assumption that the missing data was at random and there was no recognizable pattern by which the data were missing. Missing values were addressed via expectation maximization, a method common to counseling psychology research to estimate parameters and missing scores (Schlomer, Bauman, & Card, 2010). Gender was dummy coded as a categorical variable (0 = male, 1 = female). Scale scores were computed with mean item responses.

The data related to multicultural training was standardized by calculating z-scores for applicable demographic variables. Once standardized on the same metric, these variables were used to calculate a unitary multicultural training variable (Song, Lin, Ward, & Fine, 2013). The standardized multicultural training variable included questions related to: number of multicultural research projects completed; the number of multicultural workshops completed; the percentage of participants’ graduate level coursework related to multicultural issues and diversity themes; and, the percentage of clinical supervision time spent discussing multicultural issues.
Correlation Analysis

Age was statistically significantly and positively correlated with training level \((r = .38, p \leq .01)\), and number of multicultural workshops completed \((r = .30, \leq p .01)\). Training level (i.e., graduate, internship, post doctorate) was statistically significantly and negatively correlated to Phase I WRIAS scores \((r = -.22, p \leq .05)\). Training level was statistically significantly and positively correlated with Phase II WRIAS scores \((r = .20, p \leq .05)\), and multicultural workshops \((r = .23, p \leq .05)\). Phase I WRIAS scores was statistically significantly and negatively correlated to Phase II WRIAS scores \((r = -.25, p \leq .05)\), and time dedicated to multicultural/diversity themes in coursework \((r = -.22, p \leq .05)\). Number of multicultural workshops completed was statistically significantly and positively correlated to time dedicated to multicultural/diversity themes in supervision \((r = .35, p \leq .01)\). Time dedicated to multicultural/diversity themes in coursework was statistically significantly and positively correlated to time dedicated to multicultural/diversity themes in supervision \((r = .62, p \leq .01)\). Multicultural training was statistically significantly and positively correlated to WRIAS Phase II scores \((r = .24, p \leq .05)\), number of multicultural research projects completed \((r = .50, p \leq .01)\), number of multicultural workshops completed \((r = .59, p \leq .01)\), time dedicated to multicultural/diversity themes in coursework \((r = .72, p \leq .01)\), and time dedicated to multicultural/diversity themes in supervision \((r = .81, p \leq .01)\). The bivariate correlation results are displayed in Table 3.

Investigated Variables Associated with the Outcome Variable

Correlation analyses were performed to uncover the extent to which age, training level, racial identity development, and multicultural training were associated with the outcome variable, perceived MC (MCKAS scores). Social desirability was not correlated with perceived MC. Scores on the Total MCKAS statistically significantly and positively correlated with the
MCKAS Knowledge Subscale ($r = .94, p \leq .01$) and the MCKAS Awareness Subscale ($r = .60, p \leq .01$). The MCKAS Awareness Subscale statistically significantly and positively correlated with the MCKAS Knowledge Subscale ($r = .28, p \leq .01$). Correlations between perceived MC and the predictor variables selected for testing in the HMRA ranged from low to medium ($r = .23, p \leq .05$ to $r = .47, p \leq .01$) and were consistent with hypotheses.

**Demographics.** Correlations between perceived MC and demographics were for the most part, low—ranging from ($r = .23, p \leq .05$, to $r = .26, p \leq .01$). Age was statistically significantly and positively correlated with Total MCKAS ($r = .23, p \leq .01$). Current level of training (i.e., graduate, internship, or post doctorate) was statistically significantly and positively correlated with the Total MCKAS ($r = .25, p \leq .04$), and the MCKAS Awareness subscale ($r = .26, p \leq .01$). Gender was not statistically significantly correlated to the outcome variable (MCKAS scores).
Table 3. Correlations, Means, and Standard Deviations for Investigated Variables

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| Mean    | .41 | .26 | 29.48 | 2.28 | 6.33 | 10.25 | 1.15 | 3.98 | .15 | .14 | .00 | 6.04 | 4.9 | 5.33 |
| SD      | .20 | .44 | 3.28 | .79 | .81 | .82 | 1.75 | 4.73 | .11 | .20 | .65 | .58 | .78 | .59 |

Note. (n= 97) *p ≤ .05; **p ≤ .01. SD= social desirability as measured by the MCSDS; Age= Age; Level= training level (i.e., graduate, internship, post-doctorate); Phase 1= WRIAS Phase I less advanced racial identity development; Phase 2= WRIAS Phase II more advanced racial identity development; Resear= number of multicultural research projects; Work= number of multicultural workshops; Course= time designated to multicultural/diversity themes in coursework; Sup= time designated to multicultural/diversity themes in supervision; MT = Multicultural Training; MCA= MCKAS Awareness Subscale; MCK= MCKAS Knowledge Subscale; MCT= Total MCKAS.
**Racial identity development.** Statistically significant correlations between perceived MC and racial identity development were, for the most part, low to medium—ranging from \( r = -0.37, p \leq 0.01 \) to \( r = 0.47, p \leq 0.01 \). Less advanced racial identity development (Phase I WRIAS scores) were statistically significantly and negatively correlated with the Total MCKAS \( (r = -0.47, p \leq 0.01) \), the MCKAS Knowledge Subscale \( (r = -0.37, p \leq 0.01) \), and the MCKAS Awareness Subscale \( (r = -0.47, p \leq 0.01) \). More advanced racial identity development (Phase II WRIAS scores) were positively correlated with the Total MCKAS \( (r = 0.44, p \leq 0.01) \), and the MCKAS Knowledge Subscale \( (r = 0.47, p \leq 0.01) \).

**Multicultural training.** Statistically significant bivariate correlations between perceived MC and multicultural training were, for the most part low to medium—ranging from \( r = 0.27, p \leq 0.01 \) to \( r = 0.43, p \leq 0.01 \). Number of multicultural research projects completed was not statistically significantly correlated to perceived MC. Number of multicultural workshops completed was statistically significantly and positively correlated with Total MCKAS \( (r = 0.27, p \leq 0.01) \), and the MCKAS Knowledge Subscale \( (r = 0.30, p \leq 0.01) \). Time designated to diversity/multicultural themes in coursework was statistically significantly and positively correlated with Total MCKAS \( (r = 0.30, p \leq 0.01) \), and the MCKAS Knowledge Subscale \( (r = 0.32, p \leq 0.01) \). Time designated to diversity/multicultural themes in supervision was statistically significantly and positively correlated with Total MCKAS \( (r = 0.42, p \leq 0.01) \), and the MCKAS Knowledge Subscale \( (r = 0.43, p \leq 0.01) \). The four demographic questionnaire items concerning multicultural training experiences were used to code a single, standardized multicultural training experience variable (the number of multicultural research projects completed, the number of workshops focused on multicultural topics completed, the percentage of participants’ graduate level coursework related to multicultural issues and diversity themes, and the percentage of clinical supervision time spent
discussing multicultural issues) (Song, et al., 2013). Multicultural training was statistically significantly and positively correlated with Total MCKAS ($r = .44, p \leq .01$) and the MCKAS Knowledge Subscale ($r = .47, p \leq .01$).

**Hierarchical Multiple Regression Analysis**

Hierarchical multiple regression analysis was used to test hypothesized relationships and to assess the variance in the outcome variable (perceived MC) that was accounted for each predictor set ($R^2$, $\Delta R^2$). HMRA is a flexible approach to test hypotheses related to theory. The order of each predictor variable set is determined a priori. This type of regression assesses the predictive power of each set of variables, and the unique contribution of each individual predictor variable to the variance in the outcome variable (Hoyt, Imel, & Chan, 2008). For the current study, existing empirical findings, study research questions and hypotheses, and data related to the bivariate correlations of relationships among predictor variables and the outcome variable determined model specification (Hoyt et al., 2008).

In reflecting on existing literature (e.g., Johnson & Williams, 2015; Pope-Davis & Dings, 1995; Sodowsky et al., 1998), it became apparent that the first order of predictors should be social desirability. Demographics have been shown to account for varying portions of the variance in self-reported MC (e.g., Chao, 2013; Middleton et al., 2005; Sigeti, 2013). As such, age was chosen as the second variable set and training level as the third. The literature on racial identity development and MC (e.g., Johnson & Williams, 2015; Ottavi et al., 1994), guided the justification of the fourth set of predictors comprised entirely of racial identity phases (Phase I and Phase II WRIAS scores). Previous findings suggested that multicultural training is correlated to perceived MC (e.g., Chao, 2013; Lee & Kawaja, 2013), and the fifth step of the HMRA was comprised of multicultural training. Data relating to multicultural training (the number of
multicultural research projects completed, the number of workshops focused on multicultural topics completed, the percentage of participants’ graduate level coursework related to multicultural issues and diversity themes, and the percentage of clinical supervision time spent discussing multicultural issues) was used to code a multicultural training variable.

Five blocks of variables were entered into the model and statistical significance was assessed for each predictor variable to interpret the unique contributions to the variance in the outcome variable. The HMRA was conducted according to a priori specifications (alpha = .05):

- In step one, scores on the MCSDS-SF were entered, which measured social desirability.
- In step two age was entered. As the second variable block, the extent to which age contributed to the variance above and beyond the variance accounted for by social desirability was examined.
- In step three, training level (i.e., graduate, internship, post doctorate) was entered. As the third variable block, the extent to which training level contributed to the variance above and beyond the variance accounted for by social desirability was examined.
- In step four, Phase I WRIAS scores (less advanced racial identity development) and Phase II WRIAS scores (more advanced racial identity development) was entered. As the third variable block, the extent to which racial identity development phases contributed to the variance above and beyond the variance accounted for by social desirability, age, and training level was examined.
- In step five, multicultural training was entered. As the fourth variable block, the extent to which multicultural training contributes to variance above and beyond the variance accounted for by social desirability, age, training level, and racial identity development phases was examined.
The HMRA was used to calculate an estimate of variance in MC that could be attributed to the five sets of predictive variables, and the unique contributions of each of the individual predictive variables. Results from the HMRA, including the values for change in \( R^2 (\Delta R^2) \), \( F (\Delta F) \), regression coefficients (\( B \)), standard errors (\( SE \, B \)), standardized coefficients (\( \beta \)) at each step are presented in Tables 4-4.2. Perceived MC was measured as total scores on the MCKAS, but also as the Knowledge and Awareness subscales. As such, the HMRA was performed three times, for Total MC, Multicultural Knowledge, and Multicultural Awareness. The first step was comprised entirely of social desirability (measured by the MCSDS-SF) and did not account for statistically significant variance in perceived MC, as measured by Total MCKAS \( R^2 = .00, F (1, 96) = .02, p = .90 \), the MCKAS Knowledge Subscale \( R^2 = .00, F (1, 96) = .01, p = .92 \), and the MCKAS Awareness Subscale \( R^2 = .00, F (1, 96) = .37, p = .54 \). See Tables 4-6 for full details of the HMRA model.

**Age.** In the second step, age was entered into the equation. Taken together, age and social desirability did not account for additional statistically significant variance in perceived Total MC, \( R^2 = .05, \Delta R^2 = .05, F (2, 94) = 2.60, p = .08 \). However, age accounted for 5% of additional statistically significant variance \( \Delta R^2 = .05, p \leq .05 \). Likewise, the standard partial regression coefficient for age, \( \beta = .23, t = 2.28, p \leq .05 \), indicated that, after controlling for social desirability, age was a unique contributor to variance in Total MC, with each standard deviation increase of age predicting an increase of .23 standard deviations on Total MC.

In the Multicultural Knowledge model, taken together, social desirability and age did not account for additional statistically significant variance, \( R^2 = .04, \Delta R^2 = .04, F (2, 94) = 1.83, p = .17 \), and the addition of age did not statistically significantly improve prediction \( \Delta R^2 = .04, p = .06 \). The standard partial regression coefficient for age, \( \beta = .19, t = 1.91, p = .06 \), indicated that
age was not a unique contributor to variance. In the Multicultural Awareness model social desirability and age did not account for additional statistically significant variance, \( R^2 = .04, \Delta R^2 = .04, F(2, 94) = 1.88, p = .16 \), and age did not statistically significantly improve prediction \( \Delta R^2 = .04, p = .07 \). The standard partial regression coefficient for age, \( \beta = .19, t = 1.84, p = .07 \), indicated that age was not a unique contributor to variance in perceived Multicultural Awareness.

**Training level.** In the third step, training level was entered into the equation. Taken together, social desirability, age, and training level accounted for 8% of the variance in Total MC scores, \( R^2 = .08, \Delta R^2 = .03, F(3, 93) = 2.79, p \leq .05 \). However, the addition of training level did not statistically significantly improve prediction \( \Delta R^2 = .03, p = .08 \), and the standard partial regression coefficient for training level, \( \beta = .19, t = 1.75, p = .08 \), indicated that training level was not a unique contributor to variance in Total MC.

In the Multicultural Knowledge model, taken together, social desirability, age, and training level did not account for additional statistically significant variance, \( R^2 = .05, \Delta R^2 = .01, F(3, 93) = 1.69, p = .17 \). Similarly, training level did not statistically significantly improve prediction \( \Delta R^2 = .01, p = .24 \) and the standard partial regression coefficient for training level, \( \beta = .13, t = 1.19, p = .24 \), indicated that training level was not a unique contributor to variance in perceived Multicultural Knowledge.

In the Multicultural Awareness Model, taken together, social desirability, age, and training level accounted for 8% of the variance, \( R^2 = .08, \Delta R^2 = .04, F(3, 93) = 2.68, p \leq .05 \) and training level accounted for 4% of additional statistically significant variance \( \Delta R^2 = .04, p \leq .05 \). The standard partial regression coefficient for training level, \( \beta = .22, t = 2.04, p \leq .05 \), indicated that after controlling for social desirability and age, training level was a unique contributor to
variance in Multicultural Awareness, with each standard deviation increase of age predicting an increase of .22 standard deviations on Multicultural Awareness.

**Racial identity development.** In the fourth step, racial identity development phases (Phase I and Phase II WRIAS scores) were entered into the equation as a set. In the Total MC model, taken together, social desirability, age, training level, and racial identity development accounted for 34% of variance in Total MC scores, $R^2 = .34$, $\Delta R^2 = .26$, $F (5, 91) = 9.29$, $p \leq .01$. Similarly, racial identity development phases accounted for 26% of additional statistically significant variance in Total MC $\Delta R^2 = .26$, $p \leq .01$. The standard partial regression coefficient for Phase I racial identity, $\beta = -.36$, $t = -4.01$, $p \leq .01$, indicated that after controlling for the effects of social desirability, age, and training level, Phase I racial identity development was a unique contributor to variance in Total MC, with each standard deviation decrease on Phase I scores predicting a decrease of .36 standard deviations on Total MC. The standard partial regression coefficient for Phase II racial identity, $\beta = .30$, $t = 3.30$, $p \leq .01$, indicated that after controlling for the effects of social desirability, age, and training level, Phase II WRIAS scores was a unique contributor to variance in perceived MC, with each standard deviation increase on Phase II WRIAS scores predicting an increase of .30 standard deviations on perceived Total MC.
### Table 4. Hierarchical Multiple Regression Analysis for Prediction of Perceived Multicultural Competence Total MCKAS

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<th>Step 3</th>
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Note. ($n = 97$) *$p \leq .05$; **$p \leq .01$. SD = Social Desirability; TL = Training Level; Phase I = Phase I WRIAS Scores, Phase II = Phase II WRIAS Scores; MT = Multicultural Training. $F(6, 90) = 11.82$, $p \leq .01$ for full model; $F(1, 96) = .02$, $p = .90$ for Step 1; $\Delta F (2, 94) = 5.19$, $p \leq .05$ for Step 2; $\Delta F (3, 93) = 3.05$, $p = .08$ for Step 3; $\Delta F (5, 91) = 17.54$, $p \leq .01$ for Step 4; $\Delta F (6, 90) = 16.56$, $p \leq .01$ for Step 5.
### Table 5. Hierarchical Multiple Regression Analysis for Prediction of Perceived Multicultural Competence Knowledge MCKAS

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Note. $(n = 97)$ \* $p \leq .05$; \*\* $p \leq .01$. SD = Social Desirability; TL = Training Level; Phase I = Phase I WRIAS Scores, Phase II = Phase II WRIAS Scores; MT = Multicultural Training. $F (6, 90) = 10.30, p \leq .01$ for full model; $F (1, 96) = .01, p = .92$ for Step 1; $\Delta F (2, 94) = 3.64, p = .06$ for Step 2; $\Delta F (3, 93) = 1.41, p = .24$ for Step 3; $\Delta F (5, 91) = 14.74, p \leq .01$ for Step 4; $\Delta F (6, 90) = 18.73, p \leq .01$ for Step 5.
Table 6. Hierarchical Multiple Regression Analysis for Prediction of Perceived Multicultural Competence Awareness MCKAS

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Note. ($n = 97$) *$p \leq .05$; **$p \leq .01$. SD = Social Desirability; TL = Training Level; Phase I = Phase I WRIAS Scores, Phase II = Phase II WRIAS Scores; MT = Multicultural Training. $F (6, 90) = 5.34, p \leq .01$ for full model; $F (1, 96) = .37, p = .54$ for Step 1; $\Delta F (2, 94) = 3.37, p = .07$ for Step 2; $\Delta F (3, 93) = 4.16, p \leq .01$ for Step 3; $\Delta F (5, 91) = 10.87, p \leq .01$ for Step 4; $\Delta F (6, 90) = .66, p = .42$ for Step 5.
In the Multicultural Knowledge model, taken together, social desirability, age, training level, and racial identity development accounted for 28% of variance, $R^2 = .28$, $\Delta R^2 = .23$, $F(5, 91) = 7.21, p \leq .01$. Likewise, racial identity development phases accounted for 23% of additional statistically significant variance $\Delta R^2 = .23$, $p \leq .01$. The standard partial regression coefficient for Phase I racial identity $\beta = -.24, t = -2.57, p \leq .05$, indicated that after controlling for social desirability, age, and training level, Phase I racial identity development was a unique contributor of variance in Multicultural Knowledge, with each standard deviation decrease on Phase I scores predicting a decrease of .24 standard deviations on Multicultural Knowledge. The standard partial regression coefficient for Phase II racial identity, $\beta = .38, t = 4.05, p \leq .01$, indicated that after controlling for social desirability, age, and training level, Phase II racial identity development was a unique contributor to variance in Multicultural Knowledge, with each standard deviation increase on Phase II score predicting an increase of .38 standard deviations on perceived Multicultural Knowledge.

In the Multicultural Awareness Model, taken together, social desirability, age, training level, and racial identity development accounted for 26% of variance, $R^2 = .26$, $\Delta R^2 = .18$, $F(5, 91) = 6.30, p \leq .0$. Likewise, racial identity development phases accounted for 18% of additional statistically significant variance $\Delta R^2 = .23, p \leq .01$. The standard partial regression coefficient for Phase I racial identity development, $\beta = -.44, t = -4.63, p \leq .01$, indicated that after controlling for social desirability, age, and training level, Phase I racial identity development was a unique contributor to variance in Multicultural Awareness with each standard deviation decrease on Phase I scores predicting a decrease of .44 standard deviations on perceived Multicultural Awareness. The standard partial regression coefficient for Phase II racial identity development, $\beta$
= -.06, t = -.58, p = .10, indicated that Phase II racial identity development was not a unique contributor to variance in perceived Multicultural Awareness.

**Multicultural training.** In the fourth step, multicultural training was entered into the equation. In the Total MC model, taken together, social desirability, age, training level, racial identity development, and multicultural training accounted for 44% of variance in Total MC scores $R^2 = .44, \Delta R^2 = .10, F (6, 90) = 11.82, p \leq .05$. Likewise, multicultural training accounted for 10% of additional statistically significant variance $\Delta R^2 = .10, p \leq .01$. This is a small effect size, and indicates that controlling for other factors, multicultural training ($\beta = .34$) was a statistically significant predictor of Total MC in neuropsychological trainees (Cohen, 1992). The standard partial regression coefficient for multicultural training, $\beta = .34, t = 4.07, p \leq .01$, indicated that after controlling for social desirability, age, training level, and racial identity development phases, multicultural training was a unique contributor to variance in Total MC, with each standard deviation increase in multicultural training scores predicting an increase of .34 standard deviations on perceived Total MC.

In the Multicultural Knowledge model, taken together, social desirability, age, training level, racial identity development, and multicultural training accounted for 41% of variance $R^2 = .41, \Delta R^2 = .12, F (6, 90) = 10.30, p \leq .05$. Likewise, multicultural training accounted for 37% of additional statistically significant variance $\Delta R^2 = .37, p \leq .01$. This is a medium effect size, and indicates that controlling for other factors, multicultural training ($\beta = .37$) was a statistically significant predictor of perceived Multicultural Knowledge in neuropsychological trainees (Cohen, 1992). The standard partial regression coefficient for multicultural training, $\beta = .37, t = 4.33, p \leq .01$, indicated that after controlling for social desirability, age, training level, and racial identity development, multicultural training was a unique contributor to variance in Multicultural
Knowledge, with each standard deviation increase in multicultural training scores predicting an increase of .37 standard deviations on perceived Multicultural Knowledge.

In the Multicultural Awareness Model, taken together, social desirability, age, training level, racial identity development, and multicultural training accounted for 26% of variance $R^2 = .26$, $\Delta R^2 = .01$, $F (6, 90) = 5.34, p \leq .05$. However, the addition of multicultural training did not statistically significantly improve prediction $\Delta R^2 = .01, p = .42$, and the standard partial regression coefficient for multicultural training, $\beta = .08, t = .82, p = .42$, indicated that multicultural training was not a unique contributor to variance in perceived Multicultural Awareness.

Overall, Total MC, Multicultural Knowledge, and Multicultural Awareness models comprised of age, training level, WRIAS Phase I and II scores, and multicultural training (number of multicultural research projects and workshops and time designated to multicultural/diversity themes in coursework and supervision) had a statistically significant effect on MCKAS scores.

**Summary**

This chapter outlined the results of the preliminary analysis and screening of the data, descriptive statistics, and results of the statistical analysis for each hypothesis. The primary purpose of this study was to uncover the extent to which age, training level, racial identity development, and multicultural training predicted perceived MC among neuropsychological trainees. Results from the bivariate correlation analysis revealed that age was positively and statistically significantly correlated with perceived Total MC, and training level was positively and statistically significantly correlated with perceived Total MC, and Multicultural Awareness. Multicultural training was positively and statistically significantly correlated with perceived
Total MC and Multicultural Knowledge. Less advanced racial identity development was statistically significantly correlated with lower levels of perceived MC and more advanced racial identity development was statistically significantly correlated to higher levels of perceived MC.

Findings from the primary analysis (HMRA) indicated after controlling for social desirability, age, training level, and racial identity development phases, multicultural training was a statistically significant predictor of Total MC and Multicultural Knowledge. Overall, findings indicated that models comprised of social desirability, age, training level, racial identity development, and multicultural training had a statistically significant effect on MCKAS in Total MC, Multicultural Knowledge, and Multicultural Awareness.
CHAPTER FIVE: DISCUSSION

The primary purpose of this study was to investigate the extent to which age, training level, racial identity development phases, and multicultural training predict perceived multicultural competence (MC) in neuropsychological trainees. Although the United States and those seeking psychological and neuropsychological services continues to diversify, REM trainees and practitioners remain underrepresented (Cope et al., 2016; Rivera Mindt, 2010). This discrepancy highlights the importance of competencies working with diverse groups, and previous literature illustrates that MC is necessary to provide psychological services to diverse groups (Fuertes & Brobst, 2002; Johnson & Williams, 2015; Middleton et al., 2005; Sue et al., 1992).

Understanding what contributes to MC among up and coming practitioners is helpful to inform training standards and application of such standards for those working with trainees. This is especially true given that up to 25% of psychology and neuropsychology caseloads are made up of REMs; while most psychologists, graduate students in psychology, and neuropsychologists identify as White (Cope et al., 2016; Echemendia et al., 1997; Elbulok-Charcape et al., 2014; Johnson & Williams, 2015; Michalski & Jacobsen, 2009). Likewise, 82% of participants in the current study did not identify as persons of color. The number of participants that identified as persons of color did not support the statistical analysis chosen for the current study such that results reflect the effects of age, training level, racial identity development phases, and multicultural training on the MC of White neuropsychological trainees.

Hierarchical multiple regression analysis (HMRA) was used to determine if age, training level, racial identity development phases, and multicultural training (number of multicultural research projects and workshops, and time designated to multicultural/diversity themes in
coursework and supervision) statistically significantly predicted perceived MC in a sample of neuropsychological trainees. The purpose of this chapter is to review the hypotheses that were tested, summarize general findings, review specific findings, discuss the implications, and describe the strengths and limitations of the study. Suggestions for future research are offered.

**Hypotheses**

This study’s hypotheses focused on the relationships of the several predictor variables to the outcome variable, perceived MC. After controlling for social desirability (as measured by the MCSDS-SF), the following hypotheses were addressed:

**Hypothesis 1:** Age will account for additional statistically significant variance in participant scores on the MCKAS. This was tested with HMRA, with MCKAS scores serving as the outcome variable and age as the predictor variable.

**Hypothesis 2:** Training level will account for additional statistically significant variance in participant scores on the MCKAS. This was tested with HMRA, with MCKAS scores serving as the outcome variable and training level as the predictor variable.

**Hypothesis 3:** Participant scores on the WRIAS will account for statistically significant variance in scores on the MCKAS. This was tested with HMRA, with MCKAS scores serving as the outcome variable and scores on the WRIAS as the predictor variable.

**Hypothesis 4:** Multicultural training (number of multicultural research projects and workshops completed, and time designated to multicultural diversity themes in supervision and coursework) will account for statistically significant variance in scores on the MCKAS. This was tested with HMRA, with MCKAS scores serving as the outcome variable and multicultural training as the predictor variable.
**Hypothesis 5:** Overall, models comprised of age, training level, racial identity phases, and multicultural training (number of multicultural research projects and workshops and time designated to multicultural/diversity themes in coursework and supervision) will have a statistically significant effect on MCKAS scores. This was tested with HMRA, with MCKAS serving as the outcome and variable, and age, training level, WRIAS phases, and multicultural training as the predictor variables.

Findings from the primary analysis (HMRA) indicated that after controlling for social desirability, age, training level, and racial identity development phases, multicultural training was a statistically significant predictor of perceived Total MC and Multicultural Knowledge. Although multicultural training did not add statistically significant variance to Multicultural Awareness, overall the Multicultural Awareness model was statistically significant. Thus, findings indicated that models comprised of social desirability, age, training level, racial identity development phases, and multicultural training accounted for statistically significant proportions of variance in Total MC, Multicultural Knowledge, and Multicultural Awareness.

Results from bivariate correlation analysis also generally supported these hypotheses and revealed statistically significant correlations between the outcome variable (perceived MC) and the predictor variables age, training level, racial identity development phases, and multicultural training. Several implications materialized, including that age was positively and statistically significantly correlated with Total MC, and training level was positively and statistically significantly correlated with Total MC and Multicultural Awareness. Multicultural training was positively and statistically significantly correlated with Total MC and Multicultural Knowledge. Less advanced racial identity development was statistically significantly correlated with lower
levels of perceived MC and more advanced racial identity development was statistically significantly correlated to higher levels of perceived MC.

**Hypothesis 1: Age**

With respect to the first hypothesis, results are mixed. The three tested models (Total MC, Multicultural Knowledge, and Multicultural Awareness) indicated that after controlling for social desirability, the second variable block, comprised of age was statistically significant in the Total MC model, accounting for 5% of variance in Total MC scores. As an individual variable, age was a unique statistically significant predictor in Total MC. However, age did not have a unique statistically significant relationship to Multicultural Knowledge or Multicultural Awareness. Positive bivariate correlations between age and total perceived MC ($r = .23$) parallel HMRA results as well as findings in the literature (e.g., Barden & Greene, 2014; Chao, 2012; Johnson & Williams; 2015), and highlight that MC is a process not independent from demographics such as age.

A potential explanation for the relationship between age and perceived MC is that MC may increase as individuals gain more life experiences. Age may not only correlate to more opportunities to engage in multicultural training, but also more opportunities for personal experiences that may impact MC development. With more life experiences, older participants may also have had time to experience other cultures and develop MC. Older participants also may have had more time for self-reflection, which additionally can impact perceived MC. Results from the current study support previous data that indicates age is important to consider within the MC framework (e.g., Barden & Greene, 2014; Chao, 2012; Johnson & Williams; 2015). Furthermore, results align with the theoretical foundations of MC. For example, Sue et al. (2009) highlighted that MC is a developmental process, one that is never achieved but rather,
trainees continue to build their awareness, knowledge, and skills related to providing services to diverse groups over time. Future directions include further exploration of demographics variables like age and MC.

**Hypothesis 2: Training Level**

With respect to the second hypothesis, results are mixed. The three tested models (Total MC, Multicultural Knowledge, and Multicultural Awareness) indicated that after controlling for social desirability and age, the third variable block, comprised of training level was statistically significant in the Multicultural Awareness model, accounting for 4% of variance in scores. As an individual variable, training level was a unique statistically significant predictor in Multicultural Awareness. However, training level did not have a unique statistically significant relationship to Total MC or Multicultural Knowledge.

Lewis (2004) conceptualized an analogous finding and concluded that participants were better able to rate their level of Multicultural Awareness than their Multicultural Knowledge. Data from bivariate correlation analysis in the current study corroborate with this finding such that participants further along in training reported higher Total MC ($r = .25$) and Multicultural Awareness ($r = .26$), but not Multicultural Knowledge. Multicultural Knowledge refers to understanding different worldviews and diverse groups, whereas Multicultural Awareness refers to acknowledgement of biases and assumptions that may influence working with diverse groups (Ponterotto & Potere, 2003). Researchers recommended cultivating Multicultural Knowledge outside of traditional training modalities, for example by attending cultural events in the community (Ridley, 2005).

Bivariate correlation results support this conclusion such that older participants ($r = .30$) and those with higher levels of training ($r = .23$) also reported having completed more
multicultural workshops. A potential explanation for this finding is that with more advanced training comes requirements to attend continuing education courses, thus offering more opportunities to engage in multicultural workshops. Although a multicultural focus is still relatively new in neuropsychology, multiculturalism more broadly in psychology has been central for the past four decades (Hill et al., 2013; Rivera Mindt et al., 2010). As such, older participants and those further along in training may have had more exposure to multicultural training activities, and increased opportunities to attend multicultural workshops.

Results revealed that trainees with higher levels of training reported higher perceived Total MC ($r = .25$) and Multicultural Awareness ($r = .26$). Similarly, Barden and Greene (2014) observed a positive relationship between self-reported MC and time in graduate school in a sample of counseling trainees. Results from the current study support this data in that participants with higher levels of training reported higher perceived MC. Aside from achieving higher competencies across a range of areas as trainees progress through training, Barden and Green (2014) suggested self-efficacy as an additional potential explanation for the relationship between training level and MC. Participants with more training likely have had more clinical experiences, supervision, and coursework that not only impacts perceived MC but also self-efficacy providing services to diverse groups. Barden and Green (2014) explained that trainees with higher levels of training may perceive themselves as more multiculturally competent, as a function of increased confidence. Similarly, it is possible variables such as self-efficacy influenced the observed relationship in the current study between training level and MC. Thus, future directions include examining the effects of self-efficacy and MC in a sample of neuropsychological trainees.

**Hypothesis 3: Racial Identity**
With respect to the third hypothesis, results indicated that after controlling for social desirability, age, and training level, the third variable block, comprised of racial identity development phases was statistically significant in Total MC, accounting for 26% of variance in scores. Racial identity development phases were also statistically significant in the Multicultural Knowledge model, accounting for 23% of variance in scores, and statistically significant in the Multicultural Awareness model, accounting for 18% of variance in scores. As an individual variable, racial identity development was a unique statistically significant predictor in Total MC, Multicultural Knowledge, and Multicultural Awareness. Correlation analysis support these findings such that participants with higher WRIAS scores scored higher on the MCKAS, and those with lower WRIAS scores scored lower on the MCKAS. Results parallel the theoretical foundations of racial identity development and MC, as well as prior research.

Notably, racial identity development is different from racial category or simply identifying as White; and involves “distinct belief, feelings, and behaviors related to understanding of the self as a racial being” (Johnson & Williams, 2015, p. 441). Racial identity development refers to people examining their thoughts and feelings about their own race as well as the race of others. Furthermore, Middelton et al. (2005) described that individuals with less advanced racial identity development might be unaware of racism and of the privileges associated with being White. Results from the current study revealed that those who reported less advanced racial identity development also reported less MC. More specifically, the less advanced racial identity development (WRIAS Phase I), was a unique statistically significant predictor in Total MC, Multicultural Knowledge, and Multicultural Awareness. Results from the bivariate correlation analysis also indicated that the less advanced racial identity development phase was
statistically significantly and negatively correlated with perceived Total MC ($r = -.47$), Multicultural Knowledge ($r = -.37$), and Multicultural Awareness ($r = -.47$).

Likewise, more advanced racial identity development (WRIAS Phase II), was a unique statistically significant predictor in Total MC and Multicultural Knowledge. Results from the bivariate correlation analysis also revealed that more advanced racial identity development was statistically significantly and positively correlated with Total MC ($r = .44$) and Multicultural Knowledge ($r = .47$), but not Multicultural Awareness. Torres-Rivera, Phan, Maddux, Wilbur, and Garett (2001) explained that Multicultural Awareness reflects the values and biases that impact working with diverse groups and is a difficult domain to cultivate in up and coming practitioners. Similarly, Pope, Reynolds, and Mueller (2004) concluded that developing Multicultural Awareness is an introspective process involving examination of values and assumptions. This process might be impacted, for example, by participating in cultural events and discussing varying cultural perspectives (Pope et al., 2004). Results from the current study highlight that developing MC is a dynamic process, and that racial identity development is important to consider within the MC framework (Chao, 2013; Johnson & Williams, 2015; Ottavi et al., 1994; Pope et al., 2004).

**Hypothesis 4: Multicultural Training**

With respect to the fourth hypothesis, results from the three tested models indicated that after controlling for social desirability, age, training level, and racial identity development phases, the fourth variable block, comprised of multicultural training, was statistically significant in Total MC, accounting for 10% of variance in scores, and statistically significant in the Multicultural Knowledge model, accounting for 37% of variance in scores. As an individual variable, multicultural training was a unique statistically significant predictor in Total MC and
Multicultural Knowledge. Although multicultural training did not account for an additional statistically significant variance in perceived Multicultural Awareness, the total model was statistically significant, indicating that overall, models comprised of social desirability, age, training level, racial identity development, and multicultural training accounted for statistically significant proportions of variance in Total MC, Multicultural Knowledge, and Multicultural Awareness. These findings generally align with previous literature (e.g., Constantine, 2002; Dickson & Jepson, 2007; Kutayli, 2004; Johnson & Williams, 2015; Lee & Khawaja, 2013; Sodowsky et al., 1998), and highlight important dynamics between multicultural training and MC.

For example, the finding that multicultural training added the most variance to Multicultural Knowledge indicates that trainees may develop their knowledge about different worldviews and cultures through multicultural research projects and workshops, as well as discussions or content related to multicultural/diversity themes in coursework and supervision. This finding aligns with the theoretical foundations of MC, in that Multicultural Knowledge refers to information clinicians know about the group with which they are working. This information is perhaps more easily achievable through traditional multicultural training modalities, such as workshops, supervision, and coursework. For example, in these forums trainees likely have opportunities to learn about how psychological concepts might be perceived across cultures as well as the influence of race on the manifestation of psychological disorders (Sue et al., 1992).

Contrastingly, Multicultural Awareness refers to beliefs and attitudes about diverse individuals and involves an introspective and at times anxiety producing process. This construct reflects the values, assumptions, and biases of the practitioner, and involves personal
development deemed difficult to teach in multicultural training forums. As such, multicultural training did not add statistically significant variance to Multicultural Awareness. This highlights that MC is not easily achievable through traditional training modalities across each of the domains. Likewise, results from the bivariate correlation analysis revealed that multicultural training was statistically significantly correlated with Total MC \( (r = .44) \) and Multicultural Knowledge \( (r = .47) \), but not Multicultural Awareness. Kim and Lyons (2011) explained that experiential training modalities can help build Multicultural Awareness. For example, games and role plays promote a safe place for trainees to explore their beliefs, assumptions, and biases, while learning from each other (Kim & Lyons, 2011). Unlike Multicultural Knowledge, Multicultural Awareness involves a developmental process not explicitly tied to traditional multicultural training modalities. Therefore, researchers also recommended immersion activities outside of the classroom to cultivate Multicultural Awareness (Torres-Rivera et al., 2001).

Although results highlight that cultivating MC, especially Multicultural Awareness is difficult to achieve through traditional training modalities, results do indicate that training has the potential to positively influence racial identity development. More specifically, adding multicultural training to the model, the association of racial identity development phases was somewhat attenuated for Total MC as well as Multicultural Knowledge. Results from the bivariate correlation analysis also revealed that participants further along in training \( (r = .20) \) and those with more multicultural training \( (r = .24) \) reported more advanced racial identity development. These findings support previous research (e.g., Johnson & Williams, 2015), and underscore that neuropsychological trainees further along in training and with more multicultural training may develop more advanced racial identity. This is encouraging in that training has the potential to positively influence racial identity development. Based on the results from the
current study, it seems important for trainees to be encouraged to complete multicultural research projects and workshops, as well as training programs and clinical supervisors to focus content on multicultural topics. This suggestion is further supported by results indicating each of the models were statistically significant.

**Hypothesis 5: Overall Model**

The Total MC, Multicultural Knowledge, and Multicultural Awareness models comprised of social desirability, age, training level, racial identity development phases, and multicultural training were statistically significant. Results indicated that in addition to multicultural training, it is important to consider the effects of age, training level, and racial identity development. The implications for training based on these conclusions build on previous similar findings as well as recommendations where researchers conceptualized similar findings (e.g., Constantine, 2002; Dickson & Jepson, 2007; Johnson & Williams, 2015; Lee & Khawaja, 2013; Sodowsky et al., 1998).

**Implications**

In general, the findings and results from correlational analysis and HMRA provided support for the proposed models. In most cases, the findings across analyses were consistent with the proposed relationships in which age, training level, racial identity development phases, and multicultural training were correlated with perceived MC. The results from this study also contribute to the existing recommendations emphasizing the importance of MC in neuropsychology. Collectively, results from correlation analyses and HMRA indicated that age, training level, racial identity development phases, and multicultural training were statistically significantly related to MC. Several applications are provided in this section based on these findings.
Notably, results of the primary analysis (HMRA) indicated that racial identity development phases added statistically significant variance to each of the models (Total MC, Multicultural Knowledge, and Multicultural Awareness). Likewise, participants with more advanced racial identity development reported higher MC, and participants with less advanced racial identity development reported lower MC. Implications include that the racial identity development of trainees is not mutually exclusive from developing into competent and effective health service providers (Johnson & Williams, 2015; Middleton, Erguner-Tekinalp, Williams, Stadler, and Dow, 2011; Ottavi et al., 1994). Up and coming neuropsychologists develop not only as clinicians, but also as individuals with their own thoughts and feelings about their race and the race of others. Therefore, developing curricula and training didactics across the graduate, internship, and post-doctoral levels in neuropsychology focused on racial identity and Multicultural Awareness is recommended. For example, Pope and Reynolds (1997) suggested trainees examine their own cultural backgrounds as well as experiences of racism and how this influences their interactions with individuals clinically and personally.

Implications include promoting racial identity development throughout training to support MC in up and coming neuropsychologists. This is based on results from the current study, as well as recommendations by Chao (2013) and Johnson and Williams (2015). Fostering a sophisticated understanding of racial identity throughout training is recommended. These recommendations are important to consider for teachers, training directors, and clinical supervisors in neuropsychology. Moreover, results indicated that participants with more multicultural training and those further along in training reported more advanced racial identity development. Neuropsychological trainees with more multicultural training and those further
along in training may develop more advanced racial identity development. Therefore, it is recommended that training programs facilitate exploration of racial identity development.

This can be achieved by focusing course content on constructs such as oppression and privilege, and/or incorporating these topics in discussions and essay prompts (Middelton et al., 2005). Encouraging honest and open discussions about racial identity development in coursework and supervision is recommended. These recommendations align with results in the current study, in that time designated to multicultural/diversity themes in supervision was statistically significantly and positively correlated with perceived MC. Johnson and Williams (2015) suggested trainees discuss differing worldviews in process groups and/or other experiential learning forums focused on self-reflection, while Chao (2013) recommended training programs foster increased understanding of worldviews, biases, and cultural backgrounds. Training programs may want to incorporate, for example, work in diverse communities, in that Helms (1990) highlighted that experiential learning is important for racial identity development. Similarly, Torres-Rivera et al. (2001) recommended immersion activities outside of the classroom to increase multicultural awareness and Chao, Paiko, Zhang, and Zhao (2017) underscored the importance of civic engagement in training programs.

In sum, results supported multicultural training to help develop MC. Implications include continued advocacy for multicultural training in neuropsychology (Bryd, 2018; Judd, 2018; Manly, 2018; River Mindt, 2018). As a foundation, it is recommended that neuropsychology training programs continue to adhere to the Multicultural Guidelines: An Ecological Approach to Context, Identity, and Intersectionality (APA, 2017). The current study supports the formal application of multicultural competencies into training models, and continued evaluation of such competencies.
Strengths

This study calls attention to MC in a sample of neuropsychological trainees. Multicultural topics in psychology have become increasingly visible in empirical research, while data in neuropsychology is developing in this regard (Hill et al., 2013; Manly, 2018; Wajman et al., 2015). In fact, neuropsychology has been called upon to increase focus on cultural variables. Recommendations included reforming multicultural training guidelines (e.g., Rivera Mindt et al., 2010; Van Gorp et al., 2000), and this study provides preliminary information related to training and MC in neuropsychology.

The proposed model was generally consistent with previous literature; however, previous studies investigated MC in samples of trainees more broadly in psychology, and were not focused to neuropsychological trainees, specifically (e.g., Johnson & Williams, 2015; Lee & Khawaja, 2013). The current study is an initial step to investigate MC in neuropsychological trainees. Findings underscore that multicultural training is correlated to MC and highlights the importance of racial identity development in developing MC. Professional psychology training is full of potential to help up and coming neuropsychologists develop MC, and results from the current study established a foundation for further research investigating variables that contribute to MC in neuropsychological trainees. As a jumping off point for empirical research, this study provides preliminary information about perceived MC in a sample of neuropsychological trainees.

The results from the current study demonstrated that age, training level, racial identity development, and multicultural training all correlate to perceived MC. This indicates that neuropsychological trainees that actively engage in personal and professional interactions related to building their multicultural awareness, knowledge, and skills, will ultimately continue to
develop MC. Data from the current study also adds to the knowledge base about variables that improve competencies working with diverse groups. Continued research in these topics has the potential to improve service delivery and the lives of those we treat.

**Limitations and Future Directions**

The current study provided preliminary data about variables that contribute to perceived MC in a sample of neuropsychological trainees. These findings and implications should be considered within the context of several limitations. Firstly, the conclusions presented in this study are correlational in nature. Generalizations of causality based on the results are not recommended. Limitations related to instrumentation used in the current study include that the outcome variable (perceived MC) was measured by an adapted version of the MCKAS. After receiving permission from the author, Kutayli (2004) changed the language of the MCKAS to be applicable to neuropsychological assessment. The adapted version shares similar psychometric properties to the original MCKAS, however careful interpretations should be made in that this measure was not initially developed for use with neuropsychological trainees. Suggestions for future research include factor analysis of the MCKAS with a sample of neuropsychologists (Kutayli, 2004).

An additional limitation includes the poor internal reliability consistencies for the subscales of the WRIAS, which was used to measure racial identity development. These values are consistent with previous literature (e.g., Johnson & Williams, 2015; Neville et al., 1996). Furthermore, Helms (1990; 1997) explained that the WRIAS measures a fluid construct with inherent nuances due to the developmental nature of the model. Johnson and Williams (2015) also described that the WRIAS is consistent with racial identity development theory, despite low reliabilities on some subscales. In the current study the subscales performed in the expected
direction on correlation analyses, and the internal consistency of Phase I and Phase II were acceptable. Despite this, future directions include improving the psychometric properties of the WRIAS and providing explanations as to why the WRIAS phase scores prove to be reliable while the schema scores are less reliable.

**Multi-modal research design.** An additional limitation relevant in self-report surveys is response bias. To control for this limitation, the survey in the current study was anonymous, and the email addresses obtained were kept separate from survey responses. Despite the advantages of survey research design (e.g., cost effectiveness, and ease of data collection), disadvantages include response and sample bias. In fact, *The multicultural guidelines: An ecological approach to context, identity, and intersectionality* (APA, 2017) recommended investigating MC in multiple contexts. Similarly, using an internet survey limits participation to individuals with internet access. Future directions include outreach to different training programs where pencil and paper surveys are made available to trainees. Future directions additionally include examining client-clinician dynamics and/or other third-party observations to evaluate MC, as well as broadening the examination of MC to contexts other than self-report.

Researchers additionally may want to conduct qualitative analyses and target minority clinicians to interpret MC themes in a more ethnically and racially diverse sample. Qualitative research is a promising method to use for underrepresented populations in psychology research literature, to “give a voice to historically disenfranchised populations” (Levitt et al., 2018, p. 28). Furthermore, given the exploratory nature of examining MC in neuropsychological trainees, qualitative methods to develop this area of research is recommended. Implementing multimodal research designs as well as qualitative research methods can yield more in-depth data and conclusions relevant to the practice of providing neuropsychological services to diverse groups.
Demographics. Results from the current study indicated that there was a statistically significant relationship between age and perceived MC. Additional demographics effects such as gender were also investigated with no differences observed. This parallels previous findings (e.g., Chao, 2012; Pope and Mueller, 2005). Contrastingly, Pope and Mueller (2005) observed differences based on female participants who identified as members of socially marginalized groups. Future research investigating the identification as a socially marginalized group based on gender in a larger sample of neuropsychological trainees is a notable future direction. To broaden the scope of future investigations, researchers may also want to focus recruitment to obtain a diverse sample regarding other social identities (e.g., sexual orientation, religious orientation, etc.). It is additionally recommended future researchers include an adequate number of participants in each of the demographic categories to better interpret group differences.

This is especially relevant given that the demographic composition of participants that identified as persons of color was limited in the current study. An apriori power analysis indicated that 107 participants were needed for this study to have a power of .8 and medium effect size of .15. A total of 157 surveys were started, and 126 (80.3%) were completed and included in analysis. Reflecting interest in the effects of demographics, racial identity development, and multicultural training on the MC of neuropsychological trainees of color, recruitment procedures did not exclude potential participants based on race or ethnicity. However, of the completed 126 surveys, most participants (82.3%) did not identity as persons of color which parallels previously reported demographic data in psychology and in neuropsychology (e.g., Cope et al., 2016; Echemendia et al., 1997; Elbulok-Charcape et al., 2014; Johnson & Williams, 2015; Michalski & Jacobsen, 2009). This highlights the
underrepresentation of REM practitioners, for example, in a sample of 512 licensed neuropsychologists, 91% of the sample identified as White (Elbulok-Charcape et al., 2014).

A such, the total number of participants in the current study was 97, which is a limitation in that just over 61% of the initial sample collected. Although I was interested in assessing between group differences and impact on racial identity development for participants that identified as persons of color, generalizations of findings from the current study to populations other than neuropsychological trainees that do not identify as persons of color are not recommended. Results should be interpreted with caution in that the study was underpowered, increasing the likelihood of a Type II error and not detecting an effect (Cohen, 1992). Future researchers may way to obtain a larger sample of neuropsychological trainees. This may increase the diversity of the sample, so that interpretations of group differences can be made.

Therefore, future researchers may want to reach out to ethnic minority psychological associations such as the Hispanic Neuropsychological Society and the APA Association of Black Psychologists to obtain a more racially and ethnically diverse sample of neuropsychological trainees. Furthermore, the sample in the current study may represent neuropsychological trainees with inherent interests in multicultural topics. Future researchers may want to use methods other than convenience sampling, and increase the likelihood of obtaining a range of participants with varying interests in MC.

**Racial identity.** Results from the current study indicated that racial identity development phases are important to consider within the MC framework. This is also supported by data highlighting the importance of racial identity development in training (e.g., Chao, 2013; Johnson & Williams, 2015). Thus, continued research focused on the implications of racial identity development on MC in samples of trainees is recommended. Current findings also suggested that
neuropsychological trainees further along in training and with more multicultural training may develop more advanced racial identity. Similarly, Chao and Nath (2011) concluded that ethnic identity mediated the relationship between multicultural training and perceived MC, while Johnson and Williams (2015) recommended training programs promote racial identity development. Future researchers may want to investigate factors that contribute to racial identity development in neuropsychological trainees.

**Multicultural training.** Multicultural training practices are still developing in neuropsychology, and researchers highlighted the lack of multicultural guidelines available (Elbulok-Charcape et al., 2014). Findings from the current study indicated 15% of coursework and 14% of supervision was designated to multicultural themes, which is lower than data reported in samples other than neuropsychology trainees (e.g., Johnson & Williams, 2015). Although previous researchers examined MC across clinical, counseling, and school psychology trainees (e.g., Johnson & Williams, 2015), to the knowledge of the researcher, there are no data available comparing multicultural training in neuropsychology to other disciplines. As such, examining group differences across psychology disciplines, including variables such as time spent in coursework and supervision focused on multicultural topics warrants future investigation.

Moreover, continued emphasis on standardizing multicultural training in neuropsychology is recommended, as well as investigations measuring the impact of multicultural training on MC. Further defining and implementing multicultural training practices can help move culture in neuropsychology into focus and ensure a future of competent practitioners. Although the multicultural training questions used in the current study were based on previous research (e.g., Dicken & Jepsen, 2007; Echemendia et al., 1997; Lee & Khawaja,
2013; Mueller & Pope, 2001; Ottavi et al., 1994; Sodowsky et al., 1998), a standardized multicultural training measure would have been optimal. Previous dissertations (e.g., Sagun, 2014) developed multicultural training scales for the purposes of specific studies, however limited standardized multicultural training scales are available for research purposes. Future directions include standardizing multicultural training practices in neuropsychology and developing multicultural training measures in the form of a scale or questionnaire.

In addition, participants reported an average 0-2 REM clients served in the past month. Although this finding is difficult to interpret in relation to total caseload, this result does not align with data presented by the APA (Michalski & Jacobsen, 2009) where 34,000 health service psychologists reported slightly over 25% of caseloads made up of REM clients. Similarly, Echemendia et al. (1997) surveyed 911 neuropsychologists in the United States and found 28% of time was spent providing services to REM clients. In the current study, clinical caseload made up of REMs was assessed on a Likert scale, which made interpreting the proportion of REM clients relevant to entire caseload difficult. Future directions include measuring clinical training with REM clients as a proportion to total caseload.

**Additional variables.** Finally, age, training level, racial identity development phases, and multicultural training predicted under half of the variance in perceived MC. Lee and Khawaja (2013) concluded that MC is potentially “effected by several factors, more than what pedagogical forums can offer” (p. 215). The question remains as to what other variables contribute to perceived MC in neuropsychological trainees. Although the variables that were statistically significantly correlated to MC in the current study had not been tested in a sample of neuropsychological trainees, there are likely additional variables to discover as well. The hope is
that this research is a springboard for future studies to continue to examine the development of MC in neuropsychology training.

Conclusion

The United States and those seeking psychological and neuropsychological services continues to diversify, however, providers in neuropsychology remain predominately White (Rivera Mindt et al., 2010; Wajman et al., 2015). This discrepancy highlights the importance of MC in neuropsychology, and previous researchers found that MC is necessary to provide psychological services to diverse groups (Fuertes & Brobst, 2002; Johnson & Williams, 2015; Sue et al., 1992). Factors have not yet been identified that help develop MC in neuropsychological trainees. The primary purpose of this study was to provide preliminary data, and evaluate the relationship between MC and age, training level, racial identity development, and multicultural training in a sample of neuropsychological trainees. More specifically, this study examined the extent to which age, training level, racial identity development phases, and multicultural training may contribute to perceived MC.

Following recruitment and data collection in Spring 2017, several implications materialized, including that age and training level were positively and statistically significantly correlated to perceived MC. Less advanced racial identity development was correlated to lower levels of perceived MC and more advanced racial identity development was correlated to higher levels of perceived MC. Additionally, multicultural training was statistically significantly and positively correlated to perceived MC. Results of the primary analysis (HMRA) indicated that after controlling for social desirability, age, training level, and racial identity development phases, multicultural training was a statistically significant predictor of perceived Total MC, and Multicultural Knowledge. Overall, findings indicated that models comprised of social
desirability, age, training level, racial identity development phases, and multicultural training accounted for statistically significant proportions of variance in perceived Total MC, Multicultural Knowledge, and Multicultural Awareness. These findings highlighted the importance of age, training level, racial identity development, and multicultural training in neuropsychology.

As such, opportunities for neuropsychological trainees to complete multicultural research projects and workshops, as well as engage in material related to multicultural/diversity themes in coursework and supervision ought to be encouraged. These forums provide opportunities for trainees to become more aware, for example, about their own racial identity development and how this may influence service delivery in psychology. These forums provide opportunities for neuropsychological trainees to improve their skills for working with diverse groups. Trainees that take advantage of these opportunities and advocate for increased multicultural focus across training modalities will continue to move MC in neuropsychology from an infancy stage to foundational groundwork upon which to build.

Although multiculturalism has been acknowledged and embraced in recent years across disciplines in psychology, much remains to be accomplished. The hope is that the results from this study encourage additional research on these topics. Examining MC to improve service delivery in professional psychology has the potential to effect change at personal, professional, academic, institutional, and societal levels.
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Conclusion and future directions: CDC health disparities and inequalities report United


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APPENDICES

APPENDIX A: IRB Approval

West Virginia University
Office of Research Integrity and Compliance

Acknowledgement Letter Exempt Initial Protocol Review

Action Date: 08/09/2017
To: John Blake
From: WVU Office of Research Integrity and Compliance
Approval Date: 07/13/2017
Expiration Date: 07/12/2020
Subject: Acknowledgement Letter Exempt Initial Protocol Review
Protocol Number: 1704558085A001
Title: Predictors of perceived multicultural competence in neuropsychology trainees

The above-referenced study was reviewed by the West Virginia University Institutional Review Board IRB and was granted exemption in accordance with 45 CFR 46.101.

• Amendment Wording: I am adding to the requirements for participation and participant eligibility to increase participant enrollment. I would like to also include individuals who are students enrolled in Canadian Psychological Association (CPA) accredited programs within a neuropsychology track, as well as individuals who are trainees in neuropsychological postdoctoral programs that are members of the Association of Postdoctoral Programs in Clinical Neuropsychology (APP CN). I list the eligibility requirements on Cover Letter 1 and Cover Letter 2, so I will edit to reflect additions. The accreditation standards of the CPA and APPCN are widely accepted and similar to the accreditation standards of the American Psychological Association (APA).

Documents reviewed and/or approved as part of this submission:

CoverLetter1.docx: 2017-07-28-04:00
CoverLetter2.docx: 2017-07-28-04:00
ResearchSurvey.docx: 2017-06-28-04:00
Issues Addressed by SMR correspondence.docx: 2017-06-28-04:00
Debrief, Resources, Counseling List.docx: 2017-06-28-04:00
Documents for use in this study have been acknowledged and are available in the WVUke system in the Notes and Attachments section of your protocol.

The Office of Research Integrity and Compliance is here to provide assistance to you from the initial submission of an IRB protocol and all subsequent activity. Please feel free to contact us by phone at 304.293.7073 with any question you may have. Thank you.

WVU Office of Research Integrity and Compliance

Date: 08/09/2017

Signed:

[Signature]

Johnathan M. Herczyk
IRB Administrator
APPENDIX B: Introductory Email

Dear Training Director,

My name is Hannah Greenbaum, and I am a Counseling Psychology doctoral candidate at West Virginia University. In conjunction with my advisors, Christine Schimmel, Ed.D. and John Blake, Ph.D. I am writing you to let you know about our research study regarding trainee experiences and multicultural competence in neuropsychology.

This is a request for you to forward this link to the trainees in your APA or CPA-accredited clinical psychology graduate program within the neuropsychology track; or APA-accredited or CPA-accredited neuropsychology internship program; or APA or American Association of Postdoctoral Programs in Clinical Neuropsychology (APPCN) accredited neuropsychology postdoctoral program so that we could have representation from your program in this study.

The criteria for participation in this study are as follows:
1. Clinical psychology doctoral student within a neuropsychology track at an APA-accredited or CPA-accredited program; an intern at an APA-accredited or CPA-accredited program within a neuropsychology track; or a neuropsychology postdoctoral trainee at an APA-accredited or APPCN member program.
2. 18 years of age or older.

This study has been approved by the West Virginia University Institutional Review Board (WVU IRB). All participants will be monetarily compensated with a $5 gift certificate to Starbucks upon completion of the 20-minute survey. All responses will be confidential. If you have questions please contact me at: hkgreenbaum@mix.wvu.edu.

Thank you for your assistance in our participant recruitment!
APPENDIX C: Email Reminder

WVUIRB APPROVAL # 1704558085

Dear Training Director,

My name is Hannah Greenbaum, and I am a Counseling Psychology doctoral candidate at West Virginia University. Approximately four weeks ago, I wrote requesting you to forward this link to the trainees in your APA or CPA-accredited clinical psychology graduate program within the neuropsychology track; or APA-accredited or CPA-accredited neuropsychology internship program; or APA or American Association of Postdoctoral Programs in Clinical Neuropsychology (APPCN) accredited neuropsychology postdoctoral program so that we could have representation from your program in this study.

The purpose of this study is to explore areas that are related to multicultural competence in neuropsychological trainees, and more specifically how neuropsychological trainees develop multicultural competence.

The criteria for participation in this study are as follows:

1. Clinical psychology doctoral student within a neuropsychology track at an APA-accredited or CPA-accredited program; an intern at an APA-accredited or CPA-accredited program within a neuropsychology track; or a neuropsychology postdoctoral trainee at an APA-accredited or APPCN member program.
2. 18 years of age or older.

This study has been approved by the West Virginia University Institutional Review Board (WVU IRB). All participants will be monetarily compensated with a 5$ gift certificate to Starbucks upon completion of the 20-minute survey. All responses will be confidential. If you have questions please contact me at: hkgreenbaum@mix.wvu.edu.

I appreciate that your time is limited, thank you for assistance in our participant recruitment!
APPENDIX D: Informed Consent

Study Title: Neuropsychology training: Predictors of perceived MC

Investigators: Christine Schimmel, Ed.D.
John Blake, Ph.D.
Hannah Greenbaum, M.A.

WVU IRB #: 1704558085

Please read this consent document carefully before deciding to participate in this study.

Introduction
Hannah Greenbaum, M.A. is conducting this study in fulfillment of the requirements for the degree of Doctor of Philosophy in Counseling Psychology in the Department of Counseling, Rehabilitation Counseling, and Counseling Psychology at West Virginia University. The purpose of this study is to explore areas that are related to MC in neuropsychological trainees, and more specifically how neuropsychological trainees develop MC. Hannah Greenbaum, M.A., Christine Schimmel, Ed.D., and John Blake, Ph.D. seek to recruit approximately 200 neuropsychological trainees in completion of this study.

Criteria for Participation:
1. Clinical psychology doctoral student within a neuropsychology track at an APA-accredited or CPA-accredited program; an intern at an APA-accredited or CPA-accredited program within a neuropsychology track; or a neuropsychology postdoctoral trainee at an APA-accredited or American Association of Postdoctoral Programs in Clinical Neuropsychology (APPCN) member program.
2. 18 years of age or older.

Time required:
If you choose to participate, you will be asked to complete an online research survey that will take approximately 20 minutes and provide valuable information about MC in neuropsychological training.

Risks and Benefits:
By participating in this study, you will add to the growing research on professional development and MC in the field of neuropsychology. There are no anticipated risks to participating in this study.

Compensation:
Five-dollar electronic gift certificate to Starbucks.

Confidentiality:
No identifying information will be linked to survey data. You will be asked to enter your email address at the end of the survey if you would like to be compensated with 5$ gift certificate to Starbucks. Data will be safely stored on a secure website. There is minimal risk that security of any online data may be breached, but since the online host uses several layers of encryption and
firewalls and your data will be removed from the server soon after you complete the study, it is highly unlikely that a security breach of the online data will result in any adverse consequence. (See Qualtrics’s privacy statement for more details: http://www.qualtrics.com/privacy-statement/).

**Voluntary participation:**
Your participation in this study is completely voluntary. There is no penalty for not participating.

**Right to withdraw from the study:**
You have the right to withdraw from the study at any time without consequence. Furthermore, you do not have to answer any question in the survey that you do not wish to answer. All survey completers will be directed to an opportunity to receive $5 electronic gift certificate to Starbucks.

**Whom to contact if you have questions about the study:**
Hannah Greenbaum, M.A.
[mailto:hkgreenbaum@mix.wvu.edu](mailto:hkgreenbaum@mix.wvu.edu)
Christine Schimmel, Ed.D
[mailto:Chris.Schimmel@mail.wvu.edu](mailto:Chris.Schimmel@mail.wvu.edu)
John Blake, Ph.D.
[mailto:jpblake@mail.wvu.edu](mailto:jpblake@mail.wvu.edu)

**Whom to contact about your rights as a research participant in the study:**
West Virginia University Office of Research Integrity and Compliance, 886 Chestnut Ridge Road, PO Box 6845 Morgantown, WV 26506-6845; (304) 293-7073 | Fax: (304) 293-309

**Agreement:**
Please select one of the following options:

1. If you have read these statements, understand them, and consent to participate, please click on the “next” button below to begin the survey.
2. If you have read these statements, understand them, and do not want to be in this study, checking this box will take you out of the survey.
APPENDIX E: Demographic Questions

1. What is your current age?
   _______

2. With what gender do you identify?
   ( ) Female
   ( ) Male
   ( ) Transitioning Female to Male (TF2M)
   ( ) Transitioning Male to Female (TM2F)
   ( ) Custom: _____________

3. Do you speak any languages in addition to English?
   ( ) Yes
   ( ) No
   If Yes, please specify: _____________________________

4. Do you identify as a person of color?
   ( ) Yes
   ( ) No

5. How do you primarily identify yourself racially or ethnically?
   ( ) African American/Black
   ( ) Arab/Arab American
   ( ) Asian American/Asian Pacific Islander
   ( ) European American/Caucasian
   ( ) Hispanic/Latino(a)/Hispanic American
   ( ) International/Immigrant
   ( ) Middle Eastern/Middle Eastern American
   ( ) Native American/American Indian
   ( ) Biracial/Multiracial (please describe)____________
   ( ) Custom __________________________

6. Are you a member of any of the following groups that you believe is or has been the target of discrimination? (Check ALL that apply)
   ( ) Gender Minority
   ( ) Persons with a Disability
   ( ) Sexual Minority
   ( ) Religious Minority
   ( ) Custom __________________________
   ( ) None of the above

7. Describe the racial/ethnic composition of the community you grew up:
8. Have you ever visited or lived in any countries that are different from your country of origin?
   ( ) Yes
   ( ) No
   If Yes, how many: _____________________________

9. In what level of training are you currently?
   ( ) Graduate (doctoral)
   ( ) Internship
   ( ) Postdoctoral

10. Indicate in which of the following field of psychology you will receive/received your doctoral degree?
    ( ) Clinical
    ( ) Counseling
    ( ) School
    ( ) Custom ______________

11. Indicate the number of multicultural research projects (e.g., poster presentations, papers, etc.) you have contributed to/completed.
    __________

12. Indicate the number of multicultural workshops focused in multiculturalism that you have participated/completed from the start of your graduate level training to present.
    __________

13. Indicate the overall percentage of time graduate level coursework was/is related to multicultural issues/diversity themes.
    __________

14. Indicate the overall percentage of time in clinical supervision was/is spent discussing to multicultural issues/diversity themes.
    __________
15. Indicate the overall number of clients in your current clinical caseload within the past month that identify as:
   (1) 0 clients  (2) 1-2 clients  (3) 3-4 clients  (4) 5 or more clients
   ( ) African American/Black
   ( ) Arab/Arab American
   ( ) Asian American/Asian Pacific Islander
   ( ) European/Caucasian
   ( ) Hispanic/Latino(a)/Hispanic American
   ( ) International/Immigrant
   ( ) Middle Eastern/Middle Eastern American
   ( ) Native American/American Indian
   ( ) Biracial (please describe)________

16. Rank (1-8 or 1-9) where you have learned THE MOST about racial/ethnic groups different from your own?
   ( ) Personal interactions outside of training and/or clinical work
   ( ) Clinical experience/practica
   ( ) Discussions in clinical supervision
   ( ) Community outreach/advocacy
   ( ) Popular media (TV, movies, magazines, etc.)
   ( ) Professional conferences/workshops
   ( ) Research focused in multiculturalism
   ( ) Graduate school coursework
   ( ) Custom _______

17. Indicate how much your multicultural knowledge, skills, and awareness changed from the start of your graduate training to present.
   ( ) Substantial
   ( ) Some
   ( ) Slightly
   ( ) None at all
APPENDIX F: Marlow-Crowne Social Desirability Scale Short Form
Copyrighted by Crowne & Marlowe, 1960; Reynolds, 1982

Listed below are a number of statements concerning personal attitudes and traits. Rate each item and decide whether the statement is true or false as it pertains to you.

Read each item and decide

1. It is sometimes hard for me to go on with my work if I am not encouraged.
   ( ) True ( ) False

2. I sometimes feel resentful when I don't get my way.
   ( ) True ( ) False

3. On a few occasions, I have given up doing something because I thought too little of my ability.
   ( ) True ( ) False

4. There have been times when I felt like rebelling against people in authority even though I knew they were right.
   ( ) True ( ) False

5. No matter who I'm talking to, I'm always a good listener.
   ( ) True ( ) False

6. There have been occasions when I took advantage of someone.
   ( ) True ( ) False

7. I'm always willing to admit it when I make a mistake.
   ( ) True ( ) False

8. I sometimes try to get even rather than forgive and forget.
   ( ) True ( ) False

9. I am always courteous, even to people who are disagreeable.
   ( ) True ( ) False

10. I have never been irked when people expressed ideas very different from my own.
    ( ) True ( ) False

11. There have been times when I was quite jealous of the good fortune of others.
    ( ) True ( ) False

12. I am sometimes irritated by people who ask favors of me.
    ( ) True ( ) False

13. I have never deliberately said something that hurt someone's feelings.
    ( ) True ( ) False
### APPENDIX G: Multicultural Counseling Knowledge and Awareness Scale (MCKAS)

**Copyrighted by Joseph G. Ponterotto, 1997 (Altered with permission by Kutayli, 2004)**

**Instructions:** Using the following scale, rate the truth of each item as it applies to you.

<table>
<thead>
<tr>
<th>Item</th>
<th>Not at all true</th>
<th>Somewhat True</th>
<th>Totally True</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I believe all clients should maintain direct eye contact during interviews.</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>2</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I check up on my minority/cultural assessment skills by monitoring my functioning—via consultation, supervision, and continuing education.</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>3</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I am aware some research indicates that minority clients receive “less preferred” forms of assessment than majority clients.</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>4</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I think that clients who do not discuss intimate aspects of their lives are being resistant and defensive.</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>5</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I am aware of certain assessment skills, techniques, or approaches that are more likely to transcend culture and be effective with any clients.</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>6</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I am familiar with the “culturally deficient” and “culturally deprived” depictions of minority mental health and understand how these labels serve to foster and perpetuate discrimination.</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>7</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I feel all the recent attention directed towards multicultural issues in psychology is overdone and not really warranted.</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>8</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I am aware of individual differences that exist among members within a particular ethnic group based on values, beliefs, and level of acculturation.</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
</tbody>
</table>
I am aware some research indicates that minority clients are more likely to be diagnosed with neuropsychological impairment than are majority clients.

I think that clients should perceive the nuclear family as the ideal social unit.

**Instructions:** Using the following scale, rate the truth of each item as it applies to you.

<table>
<thead>
<tr>
<th>Item</th>
<th>Not at all true</th>
<th>Somewhat True</th>
<th>Totally True</th>
</tr>
</thead>
<tbody>
<tr>
<td>11</td>
<td></td>
<td>2</td>
<td>3 4 5 6 7</td>
</tr>
</tbody>
</table>
I think that being highly competitive and achievement oriented are traits that all clients should work towards.

I am aware of the differential interpretations of nonverbal communication (e.g., personal space, eye contact, handshakes) within various racial/ethnic groups.

I understand the impact and operations of oppression and the racist concepts that have permeated the mental health professions.

I realize that psychologist-client incongruities in problem conceptualization and goals for assessment may reduce psychologist credibility.

I am aware that some racial/ethnic minorities see the profession of psychology functioning to maintain and promote the status and power of the White Establishment.

I am knowledgeable of acculturation models for various ethnic minority groups.
I have an understanding of the role culture and racism play in the development of identity and worldviews among minority groups.

I believe that it is important to emphasize objective and rational thinking in minority clients.

I am aware of culture-specific, that is culturally indigenous, models of rehabilitation for various racial/ethnic groups.

I believe that my clients should view a patriarchal structure as the ideal.

I am aware of both the initial barriers and benefits related to the cross-cultural professional relationship.

**Instructions:** Using the following scale, rate the truth of each item as it applies to you.

<table>
<thead>
<tr>
<th>Item</th>
<th>Not at all true</th>
<th>Somewhat True</th>
<th>Totally True</th>
</tr>
</thead>
<tbody>
<tr>
<td>22 I am comfortable with differences that exist between me and my clients in terms of race and beliefs.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>23 I am aware of institutional barriers which may inhibit minorities from using neuropsychological services.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>24 I think that my clients should exhibit some degree of psychological mindedness and sophistication.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>25 I believe that minority clients will benefit most from assessment with a majority who endorses White middle class values and norms.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>26 I am aware that being born a White person in this society carries with it certain advantages.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Item</td>
<td>Statement</td>
<td>Not at all True</td>
<td>Somewhat True</td>
</tr>
<tr>
<td>------</td>
<td>-------------------------------------------------------------------------------------------------------------------------</td>
<td>-----------------</td>
<td>---------------</td>
</tr>
<tr>
<td>27</td>
<td>I am aware of the value assumptions inherent in traditional assessment and understand how these assumptions may conflict with values of culturally diverse clients.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>28</td>
<td>I am aware that some minorities see the assessment process as contrary to their own life experiences and inappropriate or insufficient to their needs.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>29</td>
<td>I am aware that being born a minority in this society brings with it certain challenges that White people do not have to face.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>30</td>
<td>I believe that all clients must view themselves as their number one responsibility.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>31</td>
<td>I am sensitive to circumstances (personal biases, language dominance, stage of ethnic identity development) which may dictate referral of the minority client to a member of his/her own racial/ethnic group.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>32</td>
<td>I am aware that some minorities believe psychologists lead minority students into non-academic programs regardless of student potential, preferences, or ambitions.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
APPENDIX H: People of Color Racial Identity Attitudes Scale (PRIAS)

To obtain a copy of the PRIAS, contact: Janet E. Helms, Ph.D. Institute for the Study and Promotion of Race and Culture Department of Counseling Psychology Campion 318 Boston College Chestnut Hill, MA 02467 Telephone: 617-552-2482, ext. 1 Fax: 617-552-1981 Email: isprc@bc.edu
APPENDIX I: White Racial Identity Attitudes Scale (WRIAS)

To obtain a copy of the WRIAS, contact: Janet E. Helms, Ph.D. Institute for the Study and Promotion of Race and Culture Department of Counseling Psychology Campion 318 Boston College Chestnut Hill, MA 02467 Telephone: 617-552-2482, ext. 1 Fax: 617-552-1981 Email: isprc@bc.edu
APPENDIX J: Debrief and Resources

Thank you for your time completing this research survey. The purpose of this study was to assess the relationship between perceived multicultural competence among current neuropsychological trainees at the doctoral, internship, and postdoctoral levels and

This survey included questions that may be considered uncomfortable or difficult, particularly related to feelings and cognitions individuals have about their own race and the race of others. If you would like support around these topics the researcher suggests you consult resources on the American Psychological Association (APA) website. For example, the psychology help center includes links to resources nationwide.

Furthermore, the APA website includes resources and information about topics related to multicultural competence on division websites, such as: the Society of Counseling Psychology; the Society for the Psychology of Women; the Society for the Psychological Study of Lesbian, Gay, Bisexual and Transgender issues; the Society for the Psychology Study of Culture, Ethnicity, and Race; and the Society for the Psychological Study of Men and Masculinity. The Hispanic Neuropsychological Society is an additional resource for Spanish speaking and non-Spanish speaking trainees, psychologists, and the general public.

Lastly, if you experienced discomfort completing this research survey and/or have questions please contact the principle investigator.

Hannah Greenbaum, M.A.

hkgreenbaum@mix.wvu.edu
Curriculum Vitae

EDUCATION

Doctor of Philosophy in Counseling Psychology  Expected 2019
West Virginia University (WVU), Morgantown, WV
Dissertation Title: *Predictors of perceived multicultural competence in neuropsychological trainees*
Proposal Approved: 04/17/17

Master of Arts in Counseling  2012-2014
Santa Clara University (SCU), Santa Clara, CA

Bachelor of Arts in Psychology  2007-2014
University of California, Santa Cruz (UCSC), Santa Cruz, CA

CLINICAL EXPERIENCE

*Predoctoral Intern in Pediatric Psychology*: CHOC Children’s Hospital of Orange County, Orange County, CA; August 2018-present
- Major rotation in neuropsychology and pulmonary.
- Minor and specialty rotations in neuropsychology, emergency department, psychopharmacology, and consultation and liaison.

*Neuropsychology Extern*: Children’s National Health System, Division of Neuropsychology, Washington, DC; June 2017-present
- Performed neuropsychological evaluations to children and adolescents as part of a multidisciplinary team. Wrote integrated neuropsychological reports.
  Supervisor: Jacqueline Sanz, PhD, ABPP-CN & Leigh Sepeta, PhD

*Psychology Practicum Student*: WVU School of Medicine, Department of Behavioral Medicine and Psychiatry, Morgantown, WV; May 2016-May 2017
- Maintained a caseload of 6-8 children.
- Facilitated inpatient stress-management groups using progressive muscle relaxation and guided imagery techniques.
- Co-facilitated cognitive behavioral groups in the Comprehensive Opioid Addiction Treatment clinic.
  Supervisor: Jennifer Ludrosky, PhD

*Neuropsychology Practicum Student*: Allegheny General Hospital, Department of Psychiatry, Pittsburgh, PA; May 2015-July 2016
- Administered, scored, and interpreted outpatient neuropsychological assessments.
- Integrated data to formulate diagnoses and write neuropsychological reports.
  Supervisor: Michael Franzen, PhD.

*Counseling Practicum Student*: Stanford University School of Medicine, Department of Child and Adolescent Psychiatry, Palo Alto, CA; August 2013-August 2014
- Provided pivotal response treatment (PRT) to children with autism spectrum disorder (ASD) as part of randomized control trial.
  Supervisors: Antonio Hardan, MD, & Grace Gengoux, PhD.
Relief Residential Counselor: The Bill Wilson Center, Santa Clara, CA; December 2012-June 2013
  • Provided therapeutic support to children and adolescents.

Instructor: The Bay School, Santa Cruz, CA; July 2011-June 2014
  • Implemented applied behavior analysis (ABA), participated in Individualized Education Plan (IEP) meetings, transferred skills to caregivers
    Supervisor: Andrea Gold, PhD

TEACHING EXPERIENCE

Presenter: WVU School of Medicine, Department of Behavioral Medicine and Psychiatry, Psychology Section Didactic, Morgantown WV; January 2017
  • Presented research and taught faculty, trainees, students, and residents about findings of survey research examining West Virginia licensed psychologists’ training and practice.

Presenter: WVU School of Medicine, Department of Behavioral Medicine and Psychiatry, Neuropsychology Case Conference, Morgantown WV; February 2017
  • Presented research and taught faculty, trainees, students, and residents about findings of survey research examining multicultural competence in neuropsychology.

Classroom Aide: Pacific Elementary School, Davenport, CA; September 2010-June 2011
  • Assisted children 1 on 1 with special needs and transferred skills to caregivers.
    Supervisor: William Rosse, PhD

Writing Tutor: UCSC, Santa Cruz, CA; December 2007-June 2011
  • Tutored undergraduate students in individual and group formats.

RESEARCH EXPERIENCE

Intern: American Psychological Association (APA), Department of Publications and Databases, Style Office, Washington, DC; May 2017- August 2018
  • Contributed to research-reporting standards and refined APA Style products

Research Assistant: WVU School of Medicine, Department of Behavioral Medicine and Psychiatry, Morgantown, WV; March 2016-May 2017
  • Investigated neurological and neuropsychological clinical factors distinguishing attention deficit hyperactivity disorder and post-traumatic stress disorder.
    Supervisors: Stacie Leffard, PhD, ABPP, & Jennifer Ludrosky, PhD

Graduate Assistant: WVU College of Education and Human Services, Office of the Dean, Morgantown, WV; May 2015-May 2017
  • Wrote and edited manuscripts focused in educational psychology.
  • Assisted faculty projects (e.g., data collection and analysis).
    Supervisor: Cecil Smith, PhD

Research Assistant: WVU Blanchette Rockefeller Neurosciences Institute, Morgantown, WV; November 2014-November 2016
  • Analyzed resting state connectivity MRI (rs-fcMRI).
  • Administered neuropsychological assessment battery to children (ages 5-12).
    Supervisors: Paola Pergami, MD, PhD, & Marc Haut, PhD, ABPP-CN
**Research Assistant:** WVU Blanchette Rockefeller Neurosciences Institute, Department of Neurobiology and Anatomy, Morgantown, WV; January 2015-September 2016
- Biomedical research study funded by the NIH investigating sensory processing and integration in adults with ASD. Administered neuropsychological assessment battery to adults (ages 18-28).
  Supervisor: James Lewis, PhD

**Graduate Assistant:** WVU Department of Counseling, Rehabilitation Counseling, and Counseling Psychology, Morgantown, WV; August 2014-May 2015
- Co-authored a manuscript investigating employment outcomes for people with spinal cord injury.
- Co-authored a book-chapter on multiculturalism and social justice.
  Supervisors: John Blake, PhD, & Jennifer Taylor, PhD

**Research Assistant:** Palo Alto Medical Foundation, Department of Veteran Affairs, Poly Trauma Transitional Rehabilitation Program, Palo Alto, CA; March 2014-August 2014.
- Observed and assisted neuropsychological assessment administration.
- Scored neuropsychological assessment data.
  Supervisors: Carey Pawlowski, PhD, ABPP-CN, Maya Yutsis, PhD, ABPP-CN

**Research Assistant & Coordinator:** Stanford University, Psychophysiology Laboratory, Palo Alto, CA; December 2012-August 2014
- Collected and analyzed data on emotion regulation in children with ASD.
- Co-conducted fMRI sessions.
  Supervisors: James Gross, PhD, Andrea Samson, PhD, & Antonio Hardan, MD

**Research Assistant, Youth Participatory Action Research:** UCSC, Department of Psychology, Santa Cruz, CA; September 2009-June 2011.
- Co-led meetings in the community with middle school-aged youth and collected data through ethnographic field note writing and observations.
  Supervisor: Regina Langhout, PhD

**BOOK CHAPTERS**

**JOURNAL PUBLICATIONS**


**INVITED SPEAKER**

Wilson, C. Greenbaum, H., & Dean, P. (10/2016). *West Virginia Licensed Psychologists Diversity Training, Knowledge and Leadership.* West Virginia Psychological Association (WVPA) Fall Conference, Roanoke, WV.

**RESEARCH SYMPOSIA**


Greenbaum, H. (8/2015). Results for exploring critical competencies for psychologists working with military populations. In J. Daniels (Discussant), *Professional competencies in military psychology.* APA Convention, ON, Canada.

**POSTER PRESENTATIONS**


Greenbaum, H., Taylor, J., & Blake, J. (8/2016). *Training in neuropsychology: What is important for multicultural competence?* APA Convention, Division 40, Denver, CO.


AD HOC REVIEWER

Counseling Psychology Quarterly
Public Library of Science

GRANTS & AWARDS

WVU College of Education and Human Services (CEHS) Robert E. Stitzel Graduate Student Research Award, $2000 (2016).

ADVOCACY/LEADERSHIP EXPERIENCE

2017- 2018 Volunteer tutor and playtime facilitator; Sinai Assisted Housing Foundation, Washington, DC.
May 2017 Developed Quality Improvement project focused on suicide assessment; WVU School of Medicine, Morgantown, WV.
2015-2017 WVPA Student Representative.
2015-2017 Campus Representative at WVU for the American Psychological Association of Graduate Students (APAGS).
2015-2017 West Virginia State Advocacy Coordinator for APAGS.
September 2015 Organized the 4th bi-annual West Virginia Lobby Day to advocate for mental health care access and funding; Charleston, WV.
2014-2016 Vice President & Co-Founder, Speak Out Reach Out, student led group focused on diversity at WVU; Morgantown, WV.
2009-2014 Volunteer; Homeless Garden Project, Santa Cruz, CA.

PROFESSIONAL MEMBERSHIPS

2014-present Graduate Student Affiliate of APA Division 40: Clinical Neuropsychology; Graduate Student Affiliate of APA Division 17: Counseling Psychology.

REFERENCES

Jacqueline Sanz, PhD, ABPP-CN
Assistant Professor, Depts. of Psychiatry & Behavioral Sciences & Pediatrics
Division of Pediatric Neuropsychology
Children’s National Health System
The George Washington University School of Medicine
(202) 476-5506
JSanz@childrensnational.org

Pamela Dean, PhD, ABPP-CN
VA Puget Sound Healthcare System, Seattle Division
Dept. of Psychiatry & Behavioral Sciences
University Washington School of Medicine
(206) 277-1265
Pamela.Dean@va.gov